



SUSTAINABLE SUPPLY CHAIN INITIATIVE



Millicom Supplier Sustainability Assessment initiative

Millicom AND ECOVADIS

Millicom CSR Ambitions

Millicom is a leading telecommunications and media company dedicated to emerging markets in Latin America and Africa. Millicom sets the pace when it comes to providing innovative and customer-centric digital lifestyle services to the world's emerging markets. The Millicom Group employs more than 17,000 people and provides mobile, cable and satellite services to over 57 million customers. Founded in 1990, Millicom International Cellular S.A. is headquartered in Luxembourg and listed on the Nasdaq Stockholm Exchange under the symbol MIC. In 2016, Millicom generated revenue of \$6.2 billion and EBITDA of \$2.2 billion.

We see responsible corporate behaviour as key to our sustainable, long-term success and profitability. For us, performance in CSR is a core factor in determining a supplier's overall ability to provide good quality products and services in the long-term.



Why EcoVadis?

Millicom decided to implement a simple process for supplier CSR performance evaluation, based on international CSR standards and with external CSR experts' feedback. The EcoVadis platform is quickly emerging as a standard for supplier CSR performance monitoring, used in many different industry sectors. Using a collaborative solution allows suppliers to minimize the workload linked to CSR reporting, as they can share their results with multiple customers.

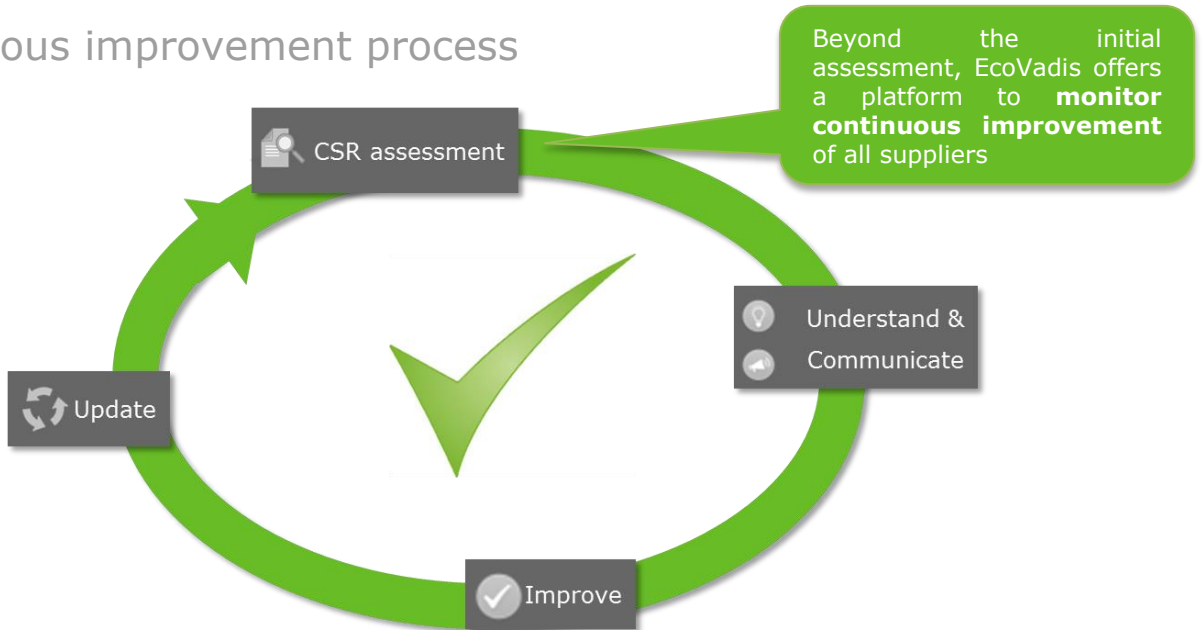
Annual subscription fees

The costs of using the EcoVadis platform are shared between Millicom and its suppliers. In addition to Millicom participation, suppliers are asked to contribute towards an annual subscription fee. Among other services, it covers the cost of analysis of your data by CSR experts.

Please refer to the Fees section on the EcoVadis Website for the latest version of the subscription fees:
fees.ecovadis.com

CSR MONITORING: A VIRTUOUS CIRCLE

A continuous improvement process



The first step: the CSR assessment

<p>1. REGISTER ONLINE</p> <p>Create a company profile (activity, contact, etc.)</p>	<p>2. DATA COLLECTION</p> <p>Answer CSR survey questions & upload documents</p>	<p>3. EXPERT ANALYSIS</p> <p>EcoVadis distills your answers into an easy to read Scorecard</p>	<p>4. YOUR CSR PORTAL</p> <p>Online access to Scorecard results, sharing & action plan</p>
<p>Profile used to optimize survey to your size, industry sector, location, etc.</p>	<p>Secure, confidential & multi-lingual with a support team ready to help.</p>	<p>Independent document audit, evaluation & analysis from CSR experts.</p>	<p>Share results, collaborate directly online with clients, and improve performance.</p>

“HOW WILL MY COMPANY BENEFIT?”



Meet Millicom’s expectations

A **CSR assessment performed in the last 24 months** is necessary for suppliers’ qualification and sourcing decisions.

Participation in our CSR monitoring platform is necessary to **identify improvement opportunities** and **foster a long-term relationship** with Millicom

The visibility for your company in a common database shared by all Millicom’s entities



Confidential, efficient & relevant CSR survey

Survey is customized to your **business sector, size and location**

Documents and data are **stored confidentially and securely**

Both the survey and support (email and phone) offered in 10 languages*



Understand & improve CSR performance

An easy-to-understand Scorecard by EcoVadis analysts showing:

- ✓ Scores (ranging 1 - 100) across 4 themes
- ✓ Strengths & Improvement Areas
- ✓ Benchmark comparisons
- ✓ Collaborative tools for working with clients



Easy sharing saves time & effort

Share the Scorecard with multiple clients with a few clicks

Add unlimited users to engage colleagues and share your results internally

You choose who and what to share.

*English, French, German, Chinese, Spanish, Portuguese, Italian, Dutch, Japanese, Russian

Reward success & distinguish your company

With Gold/Silver/Bronze badges and certificates, get the recognition you deserve for good CSR performance.

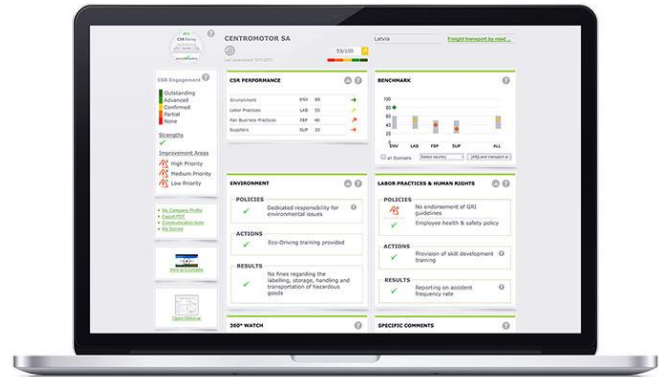
Plus EcoVadis brings the credibility of a robust globally- recognized methodology.



YOUR CSR ASSESSMENT RESULTS

CSR Scorecard

One of the main benefits from the EcoVadis solution is the Scorecard, where you visualize the detailed results of the analysis of your CSR practices, performed by Sustainable Development experts. The Scorecard is shared with Millicom, and gives you both quantitative and qualitative reliable information, in an easy-to-understand layout.



CSR Performance

Global Rating, by theme of your CSR performance, (Environment, Social, Ethics, Suppliers)

Example of a **Premium** Scorecard



Benchmark

Allows you to compare your performance with other companies in your industry sector [Premium service]

360° Watch

Keep an eye on information from up to 800 stakeholders (NGOs, Trade unions...) regarding your company [Premium service]

Strengths and Improvement Areas

Detailed presentation of your positive CSR practices and your areas for improvement

Subscription Plans & Pricing

Your CSR assessment and Scorecard are available upon subscription to the EcoVadis Platform. Depending on your subscription level you will benefit from additional features to maximize your CSR assessment with EcoVadis, such as unlimited Scorecard sharing, Gold/Silver/Bronze Medal badges and Diplomas, and CSR assessment of your own subsidiaries.

Learn more about pricing plans at ecovadis.com/plans-pricing

FAQ

1. **Which suppliers are involved?**

We request suppliers above specific annual spend thresholds who provide us products or services in high risk categories to fill the Ecovadis questionnaire.

2. **What happens if I don't want to participate?**

Monitoring the CSR practices of its suppliers is increasingly relevant for Millicom.

EcoVadis is an important way for us to understand CR related risks in our supply chain and to identify areas where our suppliers may require support.

If you don't want to participate please inform us to discuss your reasons for doing so.

3. **Why do I have to pay for this service?**

The annual subscription fee covers:

- The CSR analysis of your company performed by the EcoVadis expert sustainability analyst team
- The access to the online CSR portal, allowing you to review and share your CSR scorecard online to all your customer's requests, and access all the additional tools (see **fees.ecovadis.com** for more information).

4. **I am not the person in charge of CSR and Sustainability in my company**

In the registration system you can indicate the name of the relevant contact in your company: EcoVadis will contact this person for the assessment.

5. **How much time will the questionnaire take to be completed?**

Before answering the questionnaire, you will need to register online, which takes 5-10 minutes. Filling the questionnaire and uploading the documents required will take between a few hours to a few days, depending on your company size, CSR maturity level, and whether you have all the requested information and documents at hand. Once your results are published you will be able to re-use them for other clients' requests.

6. **Will my information be kept confidential?**

Your information and documents will be kept strictly confidential and will not be shared or distributed. Only the assessment results and any documents explicitly authorized by you will be exclusively visible to Millicom, unless specifically authorized by you. EcoVadis is fully committed to ensure the safety of our customers' data and provide highly secured online solutions.

7. **How will Millicom use my EcoVadis assessment results?**

Millicom uses Ecovadis results to identify areas where our suppliers may require support to improve their performance. The ultimate goal is to create sustainable business that benefits all and to foster long-term relationships with our suppliers.

8. **What technical resources do I need?**

No software installation is required: EcoVadis uses a web-based solution, available via a secure platform. EcoVadis provides updates and technical support. All you need is an internet connection. Please note that it is also possible to download and complete the assessment offline. Contact EcoVadis support.

EcoVadis operates the first collaborative platform providing sustainability ratings and performance improvement tools for global supply chains. The platform delivers simple and reliable scorecards to monitor supplier Corporate Social Responsibility (CSR) practices covering 150 purchasing categories, 110 countries, and 21 CSR indicators in four themes: Environmental, labor/human rights, ethics and supply chain.

More than 20,000 companies use EcoVadis to reduce risk, save time and money on assessment, drive innovation and foster transparency and trust between trading partners.

[Learn more at ecovadis.com/customer_stories](https://www.ecovadis.com/customer_stories)