Corporate Responsibility (CR)

Millicom signs partnerships

Millicom carried out a materiality assessment in Q4 with its key stakeholders to determine views on the current CR strategy and focus, and to identify new concerns or opportunities. The results show our strategy remains well-aligned with stakeholder expectations. The highest priority issues were identified as privacy and freedom of expression, child protection, and anti-corruption compliance. Similar surveys are being carried out by our country operations for the first time, which will help us better tailor our global approach to meet our local stakeholder needs.

In November, Millicom signed a three-year donations agreement with Civil Rights Defenders, a Swedish-based human rights organisation. Through this partnership, Millicom will be able to gain better understanding of wider human rights issues in its markets. Millicom also joined ITU's Child Online Protection Initiative.
Integration and alignment of compliance, health, safety and security and corporate responsibility policies and processes with the Zantel operation in Tanzania are under way.

Supply chain risk continues to be in focus

Millicom completed the first supplier self-assessments with Ecovadis with 62 suppliers invited to undergo assessment. 80% of suppliers completed the assessments. As a results 17 of our suppliers fell below our requirements and corrective action plans have been initiated with all 17. Work has begun with Business for Social Responsibility (BSR) to determine material corporate responsibility risks within our supply chain to inform prioritisation of further assessments and audits. This project is expected to be completed in Q1.

Training was organized for all procurement personnel across the Group on responsible supply chain and supplier communication on ethical conduct. 65% of buyers participated and the remainder will be trained in Q1.

Social Investment

In Q4 Millicom created a revised social investment strategy for its African operations to better leverage existing programs and measure their impact on communities and the business. Under the new strategy local operations will run fewer projects focusing on digital and financial inclusion, education and support of entrepreneurship.

Millicom finalised and piloted a social impact measurement framework aligned with the London Benchmarking Group model to help us quantify project inputs, outputs and social impact generated in a consistent way. In Q4 we also launched a new global volunteering policy to encourage employee engagement with pressing social causes in our communities by allowing two working days a year to be used on volunteering activities.

Health, Safety and Security

To cement our commitment towards zero fatalities, we launched a revised H&S policy, championed by our CEO with a personal statement of intent that outlines Millicom's commitment, and roles and responsibilities for management and employees at all levels. Work continued on reviews of and training in the key risk areas of contractor management, fleet management, travel security and fire safety.

Compliance & Business Ethics

As part of our anti-bribery and anti-corruption (ABAC) programme and the roll out of our revised Code of Conduct, we ran face to face workshops on ABAC and, separately, training sessions on how to raise any concerns around inappropriate conduct or alleged breaches using the Millicom Ethics Line. Training was prioritized for senior management teams and high risk functions, such as Procurement. We also began the roll-out of Code of Conduct e-learning training in English-speaking Africa operations, with training of the rest of the operations and corporate offices to follow in Q1 2016.

An independent assessment of the Group company compliance framework is on-going and progressing according to plan.

In October 2015, Millicom self-reported to the authorities in Sweden and the United States potential improper payments in Guatemala. At this time, Millicom's investigation remains on-going, and Millicom cannot predict the outcome or consequences of this matter.