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The Site provides general information about our company and our telecommunication products and services available in the territories where Millicom operates. We encourage you to read these Terms of Use carefully. Your use of the Site will be deemed your acceptance and agreement with these Terms of Use. If you do not agree with these Terms of Use, you should not use the Site.

You also consent to contract electronically with us, and that the electronic version of these Terms of Use will have the same legal effect as a written agreement.

1. These Terms of Use May Change

We may update these Terms of Use without providing advance notice to you. We will publish these updates with a notice of changes on our Site for you to read. If you continue using the Site after such updates are published, you agree to those changes. You have the option not to continue using the Site if you do not agree with the changes to these Terms of Use. The effective date of any such changes will be the date shown in the "Last Updated" legend at the end of these Terms of Use.

2. Global Privacy Policy

Millicom has a Global Privacy Policy that explains how we collect and use information about you and forms part of these Terms of Use. You can find our Global Privacy Policy here.

3. Ownership

The Site and its contents, features, and functionality are owned by Millicom and its licensors. Such content is also protected by laws of the United States and other jurisdictions, and their use without permission may result in civil and criminal penalties.

4. Conditions to Use and Access the Site

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You must not use the Site or its contents in any way not authorized or made available to you by us, or in any way that risks damaging or shutting down the Site or making its content unavailable. You must use the Site and its contents lawfully and you shall not:

- Impersonate or attempt to impersonate Millicom, a Millicom employee, or any other person or entity affiliated with Millicom.
- Act in any way that limits or prevents anyone's use or enjoyment of our Site or its contents, or that
 may harm Millicom or our users or expose them to liability, as determined in our sole discretion.
- Compromise or affect the security of the Site, its contents, or our hardware environment.
- Introduce into the Site any computer virus, malware, or other malicious computer code.

You may link to our Site as long as you are not doing so to portray Millicom in a false or misleading light or to state or imply any sponsorship or affiliation with Millicom or our Site. You may not frame the content of our Site, or create a browser or border environment to deep link parts of the Site.

6. Age Restrictions

The Site is meant for use by persons who are 18 years of age or older.

7. Information on the Site

The content and other materials on our Site are meant to provide general information. We do not guarantee or warrant the accuracy, completeness, non-infringement, information security, availability, or usefulness of the Site, its content, or other materials. Our content and other materials may be out of date at any given time. Millicom also does not represent or guarantee that the Site will be free from loss, disruptions,

corruption, cyber-attack, viruses, interference, hacking, malware, or other security intrusion or adverse incident.

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Millicom may provide you access to content, data, and services owned and maintained by third-party providers. This may include providing you with links and other online access methods to make third-party content, data, and services available to you. All statements or opinions expressed in these third-party materials, or any other content not provided by Millicom, are solely the opinions and the responsibility of the third party. Millicom is not responsible for any inaccuracies in any such third-party materials.

Your access to and use of such third-party content, data, and services may be or are governed by separate terms presented by such third-party providers (including their own privacy policies), and not these Terms of Use. You should review the terms of service and privacy policies governing the third-party content, data, and services before using them. You alone are responsible for complying with those terms and conditions. Millicom is not responsible for how such third parties use information collected from you.

9. Electronic Communications

Millicom provides informational content, news and, event alerts to our Site users concerning Millicom that we think may be of interest to our Site users. By providing us with your email, you agree and consent to receiving from us and our partners' news and events alerts and other electronic communications. You can opt-out from receiving our e-mails by following the instructions for unsubscribing contained in the e-mails.

You may access our <u>Global Privacy Policy</u> and <u>Cookie Policy</u> for more information on how we use your personal data and your choices.

10. Liability

To the maximum extent permitted by applicable law, in no event shall Millicom, its partners, affiliates, or contributors to this Site be liable for any loss or injury, or any damages, whether direct, special, indirect,

punitive, incidental, exemplary, consequential, or otherwise, whether based on breach of contract, tort (including negligence), product liability, or otherwise, resulting from your access to or use of the Site or arising from or relating to these Terms of Use. To the maximum extent permitted by applicable law, you hereby waive any and all such claims against Millicom, its partners, affiliates, and contributors. You agree that the limitations set forth above are fundamental elements of this agreement and that the Site and its materials would not be provided to you absent such limitations.

If Millicom is found to be liable to you for any damages or losses to you because of your use of, access to or inability to use the Site or any content or material on the Site, our liability shall in no event exceed the greater of (i) the total amounts paid by you with respect to any features or digital materials available through the Site, paid in the last six months prior to the date of the initial claim made by you against us or (ii) USD \$100.00.

11. Access Suspension

If we believe you have violated these Terms of Use, including giving any third-party access to the Site in violation of the Terms of Use, we may immediately suspend or end your access or use of the Site or its contents and materials.

12. Indemnification

You agree to indemnify and hold harmless Millicom (and its directors, officers, employees, control persons, suppliers, licensors, members, representatives, agents, distributors, and any other service provider) from and against any and all claims, losses, liabilities, damages, costs, and expenses (including reasonable attorneys' fees and costs) arising out of or related to your violation of these Terms of Use or your use of the content and material from the Site.

13. Governing Law and Jurisdiction

These Terms of Use will be governed by and construed in line with the laws of the State of Florida without applying any choice or conflict of law principles that would cause laws of another jurisdiction to apply. Neither the Uniform Computer Information Transaction Act in the United States nor the United Nations Convention on Contracts for International Sale of Goods apply and their applicability is expressly excluded. Millicom makes no claims regarding access or use of the Site or its content and other materials outside of the jurisdictions where Millicom operates. If you use or access the Site, its content or other materials outside such jurisdictions, you do so at your own risk and are responsible for compliance with the laws and regulations of your jurisdiction as well as these Terms of Use. Except where prohibited under applicable law, the courts in Miami-Dade County in the State of Florida and/or the United States District Court for the Southern District of Florida shall have exclusive jurisdiction and venue over any claim you have arising out of or relating to these Terms of Use or your use of the Site. You agree to unconditionally and irrevocably

submit to the exclusive jurisdiction and venue of such courts, and you will not object to such jurisdiction and venue on the grounds of lack of personal jurisdiction, inconvenient forum or otherwise.

14. Miscellaneous

These Terms of Use, which incorporate the Millicom Global Privacy Policy, are the full agreement between you and Millicom governing your access and your use of this Site and its contents. These Terms of Use replace any prior agreements between us regarding the Site and its contents. Millicom's failure to enforce, or delay in enforcing, any provision of these Terms of Use is not a waiver of that right. If a part of these Terms of Use is deemed unenforceable, then that part will be replaced with terms that most closely match both you and Millicom's intentions. The invalidity of any part of these Terms of Use will not affect the validity and enforceability of the remaining provisions. You may not assign any of your rights under these Terms of Use, and any such attempt will be null and void. These Terms of Use are for the sole benefit of Millicom, and you, and only Millicom and you may enforce it.

15. Questions or Comments

If you have any questions or concerns about these Terms of Use or the Site, please contact Millicom.

16. Last Updated

Version	Date	Description
1	June/1/2019	First version