

Sustainability Accounting Standards Board (SASB) index

Starting with our 2020 Annual report, we have added a Sustainability Accounting Standards Board (SASB) index to our ESG disclosures. In this index, we detail our key financially material disclosures, as established by SASB's Telecommunications standard.

Inclusion of information in this index should not be construed as a characterization of the materiality or financial impact of that information. For more information, refer to our Corporate Annual Report or Form 20-F for the year ended December 31, 2021, and other publicly-filed documents available at the Millicom Investor Relations' Reporting Center on our website: <https://www.millicom.com/investors/reporting-center/>.

Activity Metrics

Topic	SASB code	Metric	Millicom Response
Environmental Footprint of Operations	TC-TL-130a.1	(1) Total energy consumed (GJ), (2) percentage grid electricity, (3) percentage renewable	(1) 2,328,001 (2) 84 % (3) 2 %
Data Privacy	TC-TL-220a.1	Description of policies and practices relating to behavioral advertising and customer privacy	Please refer to Millicom's Privacy Statement on our website.
Data Privacy	TC-TL-220a.2	Number of customers whose information is used for secondary purposes	Millicom's Privacy Statement describes the purpose of using customer personal data.
Data Privacy	TC-TL-220a.3	Total amount of monetary losses as a result of legal proceedings associated with customer privacy	All our material legal proceedings are disclosed in our SEC reports. Please refer to note G.3.1 in the Notes to the Audited Consolidated Financial Statements included in Millicom's 20-F. In 2021, we did not disclose any monetary losses as a result of legal proceedings related to data privacy.
Data Privacy	TC-TL-220a.4	(1) Number of law enforcement requests for customer information, (2) number of customers whose information was requested, (3) percentage resulting in disclosure	Since 2015, Millicom has produced an annual Law Enforcement Disclosure (LED) report in line with our desire to be as transparent as possible with our customers in how we handle government requests for their data. We issue this report in both English and Spanish given that our business focus is primarily located in Latin America.
Data Security	TC-TL-230a.1	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of customers affected	This is confidential information that Millicom generally does not disclose unless required by law. For general information about data security risks, please refer to Millicom's Annual Report.
Data Security	TC-TL-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards.	Learn more on our Cybersecurity approach here .
Product End-of life Management	TC-TL-440a.1	(1) Materials recovered through take back programs, percentage of recovered materials that were (2) reused, (3) recycled, and (4) landfilled	Through our Consumer Premise Equipment (CPE) recovery program, in 2021 we retrieved and redeployed 84 % of units discarded as customers upgrade or discontinue our service, thus avoiding the generation of over 1,300 tonnes of e-waste. The 2021 recovery rate is partially affected by processing the 2020 backlog caused by mobility restrictions related to the COVID-19 pandemic. We report our recycled e-waste by weight. In 2021, 4,654 tonnes of e-waste were recycled in our operations. We continue to work on the standardization of regional waste data for improved disclosures.

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Topic	SASB code	Metric	Millicom Response
Competitive Behavior & Open Internet	TC-TL-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	All our material legal proceedings are disclosed in our SEC reports. Please refer to note G.3.1 in the Notes to the Audited Consolidated Financial Statements included in Millicom's 20-F. In 2020, we did not disclose any monetary losses as a result of legal proceedings related to anticompetitive behavior regulations.
Competitive Behavior & Open Internet	TC-TL-520a.2	Average actual sustained download speed of (1) owned and commercially-associated content and (2) non-associated content	We do not measure download speeds as per the standard. However, we do not favor certain websites or internet applications by blocking or throttling lawful internet traffic on the basis of content, application, service, user or use of non-harmful devices on its broadband internet access services.
Competitive Behavior & Open Internet	TC-TL-520a.3	Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	Legislation on net neutrality, paid peering, zero rating and related practices vary according to the markets where we operate. Millicom complies with the applicable legislation in each and every market. For a comprehensive overview of risks, please see our 20-F.
Managing Systemic Risks from Technology Disruptions	TC-TL-550a.1	(1) System average interruption frequency and (2) customer average interruption duration	We closely measure and monitor service availability in a manner different from that required by the standard. These key performance indicators are not publicly reported at the current time.
Managing Systemic Risks from Technology Disruptions	TC-TL-550a.2	Discussion of systems to provide unimpeded service during service interruptions	Network and infrastructure resiliency is a key risk and as such closely monitored. Redundancy systems are in place, as well as protocols in the event of outages. Please refer to our 2021 CDP Report and section starting on page 23 of our Annual Report for a more complete description.

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Number of wireless subscribers	TC-TL-000.A	Total mobile subscribers for Latam and Africa	58,428,000
Number of wireline subscribers	TC-TL-000.B	Total homes connected to a fixed network in Latam, including HFC, DTH and other technologies	4,893,000
Number of broadband	TC-TL-000.C	HFC broadband subscribers in Latam	3,790,000
Network traffic	TC-TL-000.D	Petabytes	Millicom's network traffic information is proprietary and confidential