

# Getting Back on Track

Third Quarter 2020

Mauricio Ramos, CEO  
Tim Pennington, CFO  
October 30<sup>th</sup>, 2020

Millicom International Cellular S.A.

## Cautionary Language Concerning Forward-Looking Statements

Statements included herein that are not historical facts, including without limitation statements concerning future strategy, plans, objectives, expectations and intentions, projected financial results, liquidity, growth and prospects, are forward-looking statements. Such forward-looking statements involve a number of risks and uncertainties and are subject to change at any time. In the event such risks or uncertainties materialize, Millicom's results could be materially adversely affected. In particular, there is uncertainty about the spread of the COVID-19 virus and the impact it may have on Millicom's operations, the demand for Millicom's products and services, global supply chains and economic activity in general. The risks and uncertainties include, but are not limited to, the following:

- global economic conditions and foreign exchange rate fluctuations as well as local economic conditions in the markets we serve;
- Potential disruption due to diseases, pandemics, political events, piracy or acts by terrorists, including the impact of the recent outbreak of the COVID-19 virus and the ongoing efforts throughout the world to contain it;
- telecommunications usage levels, including traffic and customer growth;
- competitive forces, including pricing pressures, the ability to connect to other operators' networks and our ability to retain market share in the face of competition from existing and new market entrants as well as industry consolidation;
- legal or regulatory developments and changes, or changes in governmental policy, including with respect to the availability of spectrum and licenses, the level of tariffs, tax matters, the terms of interconnection, customer access and international settlement arrangements;
- adverse legal or regulatory disputes or proceedings;
- the success of our business, operating and financing initiatives and strategies, including partnerships and capital expenditure plans;
- the level and timing of the growth and profitability of new initiatives, start-up costs associated with entering new markets, the successful deployment of new systems and applications to support new initiatives;
- relationships with key suppliers and costs of handsets and other equipment;
- our ability to successfully pursue acquisitions, investments or merger opportunities, integrate any acquired businesses in a timely and cost-effective manner and achieve the expected benefits of such transactions;
- the availability, terms and use of capital, the impact of regulatory and competitive developments on capital outlays, the ability to achieve cost savings and realize productivity improvements;
- technological development and evolving industry standards, including challenges in meeting customer demand for new technology and the cost of upgrading existing infrastructure;
- the capacity to upstream cash generated in operations through dividends, royalties, management fees and repayment of shareholder loans; and
- other factors or trends affecting our financial condition or results of operations.

A further list and description of risks, uncertainties and other matters can be found in Millicom's Registration Statement on Form 20-F, including those risks outlined in "Item 3. Key Information—D. Risk Factors," and in Millicom's subsequent U.S. Securities and Exchange Commission filings, all of which are available at [www.sec.gov](http://www.sec.gov). To the extent COVID-19 adversely affects Millicom's business and financial results, it may also have the effect of heightening many of the risks described in its filings.

All forward-looking statements attributable to us or any person acting on our behalf are expressly qualified in their entirety by this cautionary statement. Readers are cautioned not to place undue reliance on these forward-looking statements that speak only as of the date hereof. Except to the extent otherwise required by applicable law, we do not undertake any obligation to update or revise forward-looking statements, whether as a result of new information, future events or otherwise.

# Non IFRS measures

This presentation contains financial measures not prepared in accordance with IFRS. These measures are referred to as “non-IFRS” measures and include: non-IFRS service revenue, non-IFRS EBITDA, and non-IFRS Capex, among others defined below. Annual growth rates for these non-IFRS measures are often expressed in organic constant currency terms to exclude the effect of changes in foreign exchange rates, the adoption of new accounting standards such as IFRS 15, and are proforma for material changes in perimeter due to acquisitions and divestitures.

The non-IFRS financial measures are presented in this press release as Millicom’s management believes they provide investors with an additional information for the analysis of Millicom’s results of operations, particularly in evaluating performance from one period to another. Millicom’s management uses non-IFRS financial measures to make operating decisions, as they facilitate additional internal comparisons of Millicom’s performance to historical results and to competitors’ results, and provides them to investors as a supplement to Millicom’s reported results to provide additional insight into Millicom’s operating performance. Millicom’s Remuneration Committee uses certain non-IFRS measures when assessing the performance and compensation of employees, including Millicom’s executive directors. The non-IFRS financial measures used by Millicom may be calculated differently from, and therefore may not be comparable to, similarly titled measures used by other companies - refer to the section “Non-IFRS Financial Measure Descriptions” for additional information. In addition, these non-IFRS measures should not be considered in isolation as a substitute for, or as superior to, financial measures calculated in accordance with IFRS, and Millicom’s financial results calculated in accordance with IFRS and reconciliations to those financial statements should be carefully evaluated.

## Non-IFRS Financial Measure Descriptions

**Service revenue** is revenue related to the provision of ongoing services such as monthly subscription fees, airtime and data usage fees, interconnection fees, roaming fees, mobile finance service commissions and fees from other telecommunications services such as data services, short message services and other value-added services excluding telephone and equipment sales.

**EBITDA** is operating profit excluding impairment losses, depreciation and amortization, and gains/losses on fixed asset disposals.

**Proportionate EBITDA** is the sum of the EBITDA in every country where Millicom operates, including its Guatemala and Honduras joint ventures, pro rata for Millicom’s ownership stake in each country, less corporate costs that are not allocated to any country and inter-company eliminations.

**Organic growth** represents year-on-year growth excluding the impact of changes in FX rates, perimeter, and accounting. Changes in perimeter are the result of acquisitions and divestitures. Results from divested assets are immediately removed from both periods, whereas the results from acquired assets are included in both periods at the beginning (January 1) of the first full calendar year of ownership.

**Net debt** is Gross debt less cash and pledged and term deposits.

**Net financial obligations** is Net debt, plus lease obligations.

**Proportionate net financial obligations** is the sum of the net financial obligations in every country where Millicom operates, including its Guatemala and Honduras joint ventures, pro rata for Millicom’s ownership stake in each country.

**Leverage** is the ratio of net financial obligations over LTM (last twelve month) EBITDA, proforma for acquisitions made during the last twelve months.

**Proportionate leverage** is the ratio of proportionate net financial obligations over LTM proportionate EBITDA, proforma for acquisitions made during the last twelve months.

**Capex** is balance sheet capital expenditure excluding spectrum and license costs and lease capitalizations.

**Cash Capex** represents the cash spent in relation to capital expenditure, excluding spectrum and licenses costs.

**Operating Cash Flow (OCF)** is EBITDA less Capex.

**Operating Free Cash Flow** is OCF less changes in working capital and other non-cash items and taxes paid.

**Equity Free Cash Flow** is Operating Free Cash Flow less finance charges paid (net), less advances for dividends to non-controlling interests, plus dividends received from joint ventures.

**Operating Profit After Tax** displays the profit generated from the operations of the company after statutory taxes.

**Return on Invested Capital (ROIC)** is used to assess the Group’s efficiency at allocating the capital under its control to and is defined as Operating Profit After Tax, including Guatemala and Honduras as if fully consolidated, divided by the average invested Capital during the period.

**Average Invested Capital** is the capital invested in the company operation throughout the year and is calculated with the average of opening and closing balances of the total assets minus current liabilities (excluding debt, joint ventures, accrued interests, deferred and current tax, cash as well as investments and non-controlling interests), less assets and liabilities held for sale.

**Underlying measures**, such as Underlying service revenue, Underlying EBITDA, Underlying equity free cash flow, Underlying net debt, Underlying leverage, etc, include Guatemala and Honduras, as if fully consolidated.

**Average Revenue per User per Month (ARPU)** for our Mobile customers is (x) the total mobile and mobile financial services revenue (excluding revenue earned from tower rentals, call center, data and mobile virtual network operator, visitor roaming, national third parties roaming and mobile telephone equipment sales revenue) for the period, divided by (y) the average number of mobile subscribers for the period, divided by (z) the number of months in the period. We define ARPU for our Home customers in our Latin America segment as (x) the total Home revenue (excluding equipment sales, TV advertising and equipment rental) for the period, divided by (y) the average number of customer relationships for the period, divided by (z) the number of months in the period. ARPU is not subject to a standard industry definition and our definition of ARPU may be different to other industry participants.



# 1. Operational and Financial Highlights



## Our Purpose

We build  
**Digital Highways**  
that connect people, improve lives  
and develop our communities

More focused than ever during COVID:



Keep our employees safe, engaged and motivated with a purpose



Keep our communities connected



# Key messages

1

**Record customer  
net additions**

2

**Revenue and EBITDA  
improving**

3

**Solid cash flow generation  
and debt reduction**

4

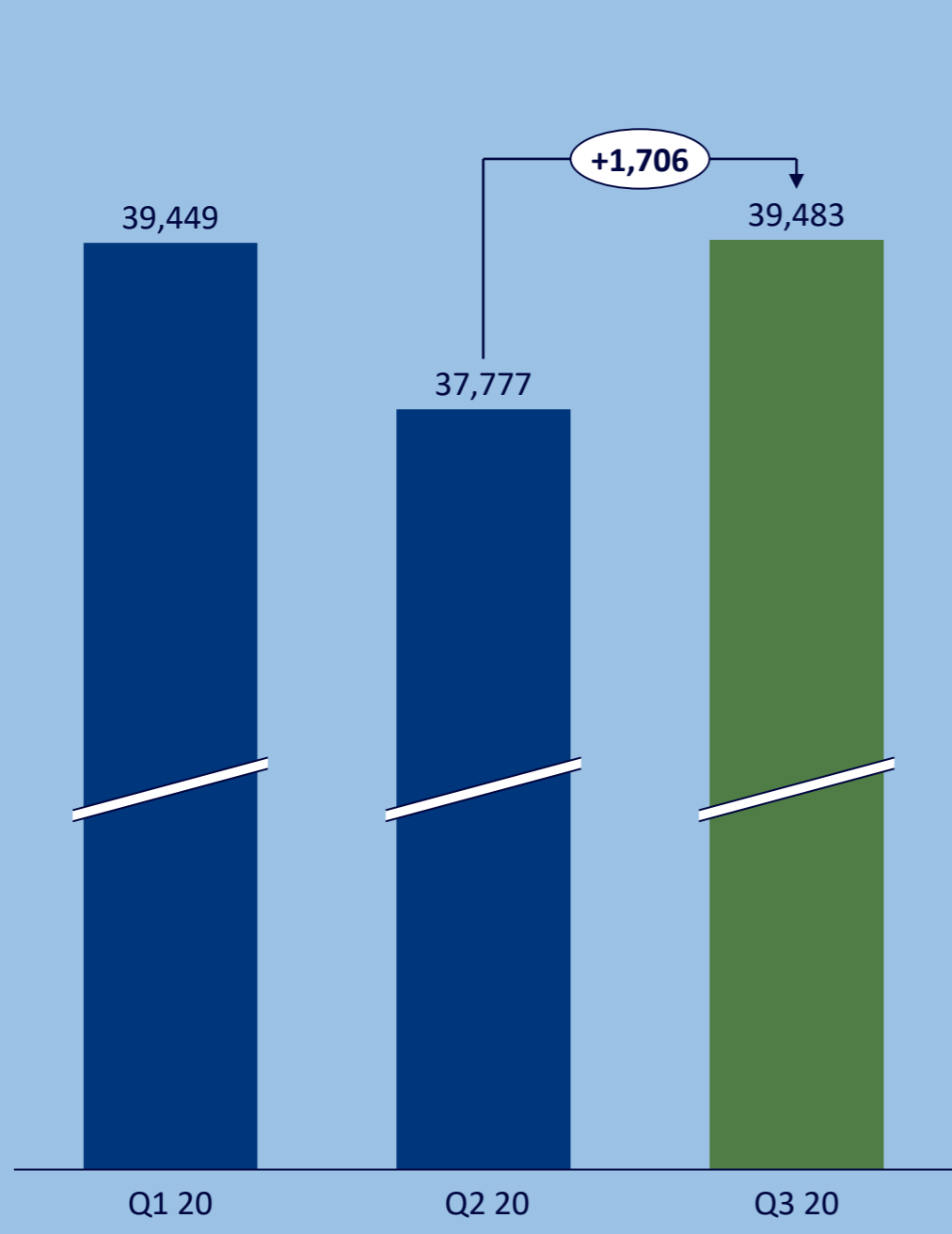
**Continued investment for  
the long-term**

# Record net additions in Mobile and Home

1 Record customer net additions

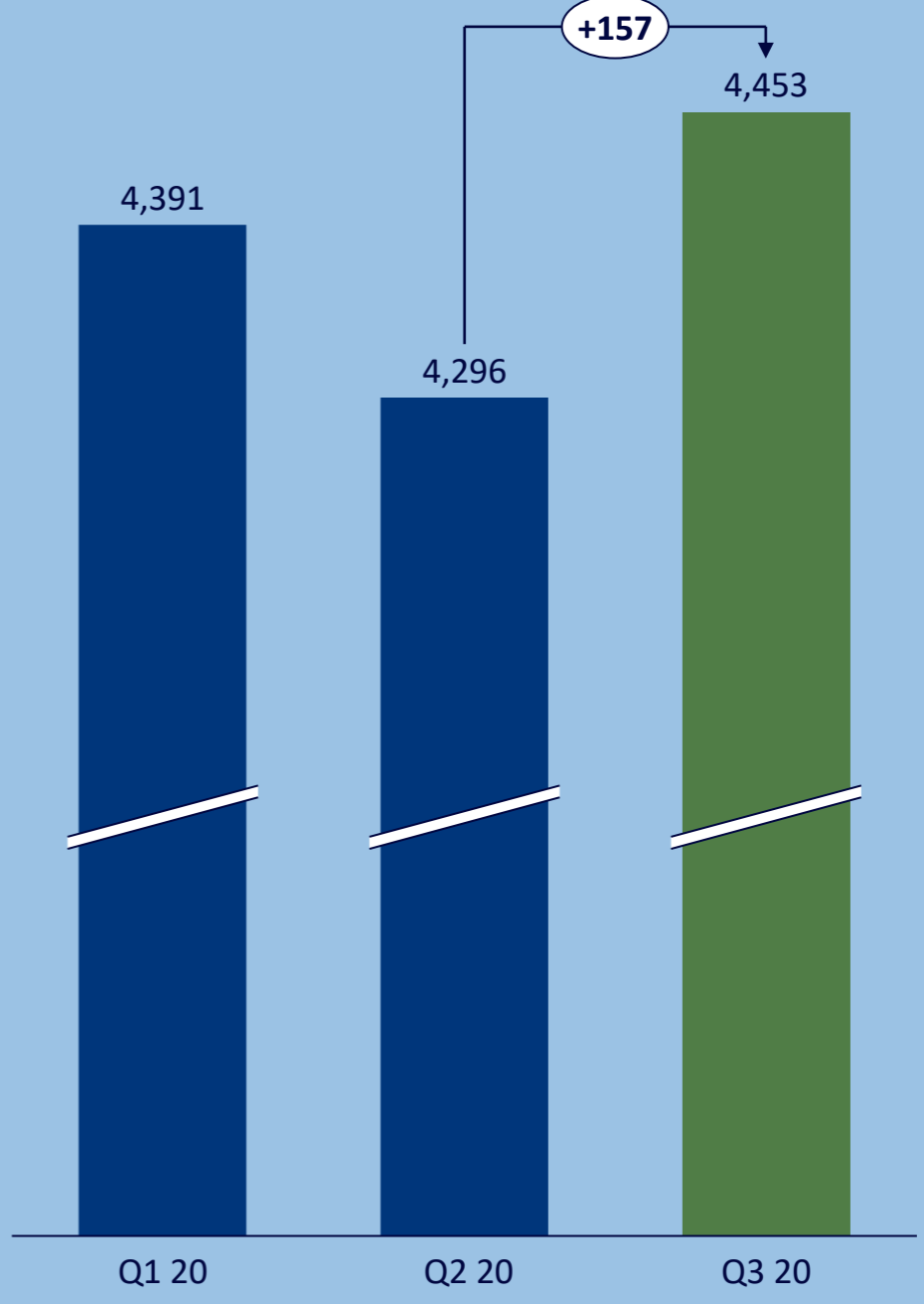
## 1.7m Mobile net additions

Latam mobile customers ('000)  
Q1 20- Q3 20



## 157k Home net additions

Latam home customer relationships\* ('000)  
Q1 20- Q3 20

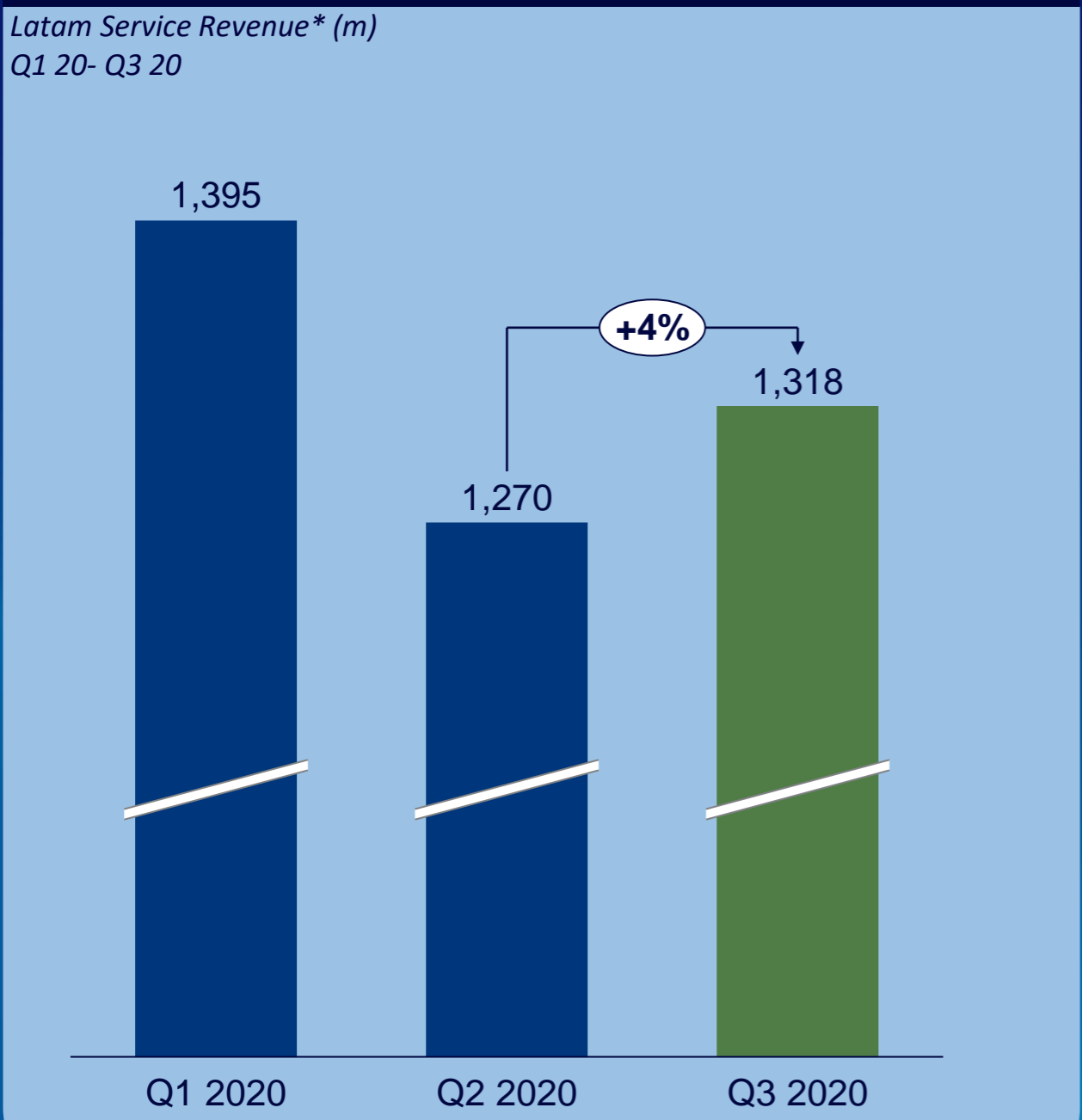


# Results improved sequentially in Q3

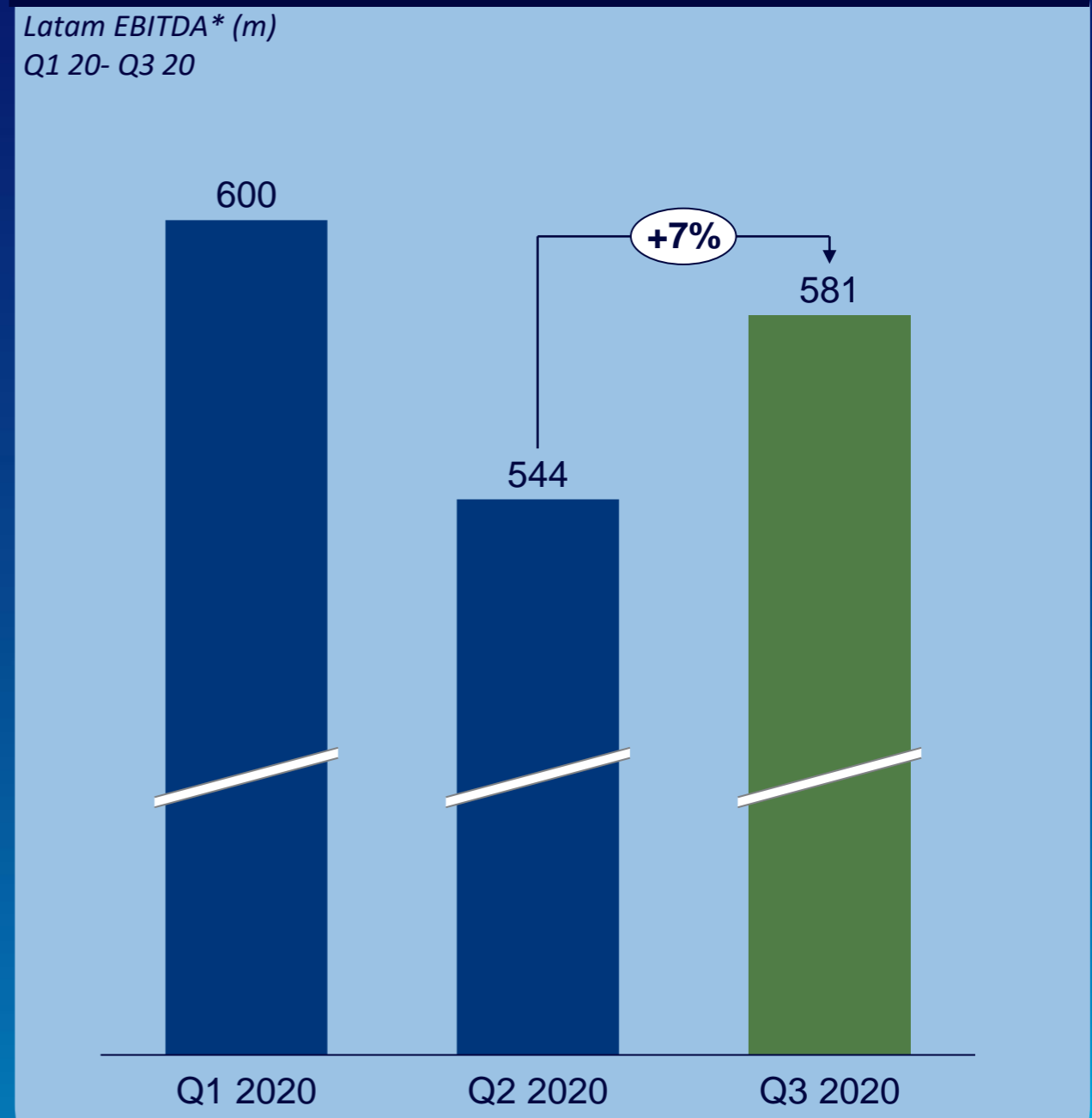
Revenue and EBITDA improving

## Latam Service revenue and EBITDA above Q2 but below pre-COVID levels

### Service Revenue



### EBITDA

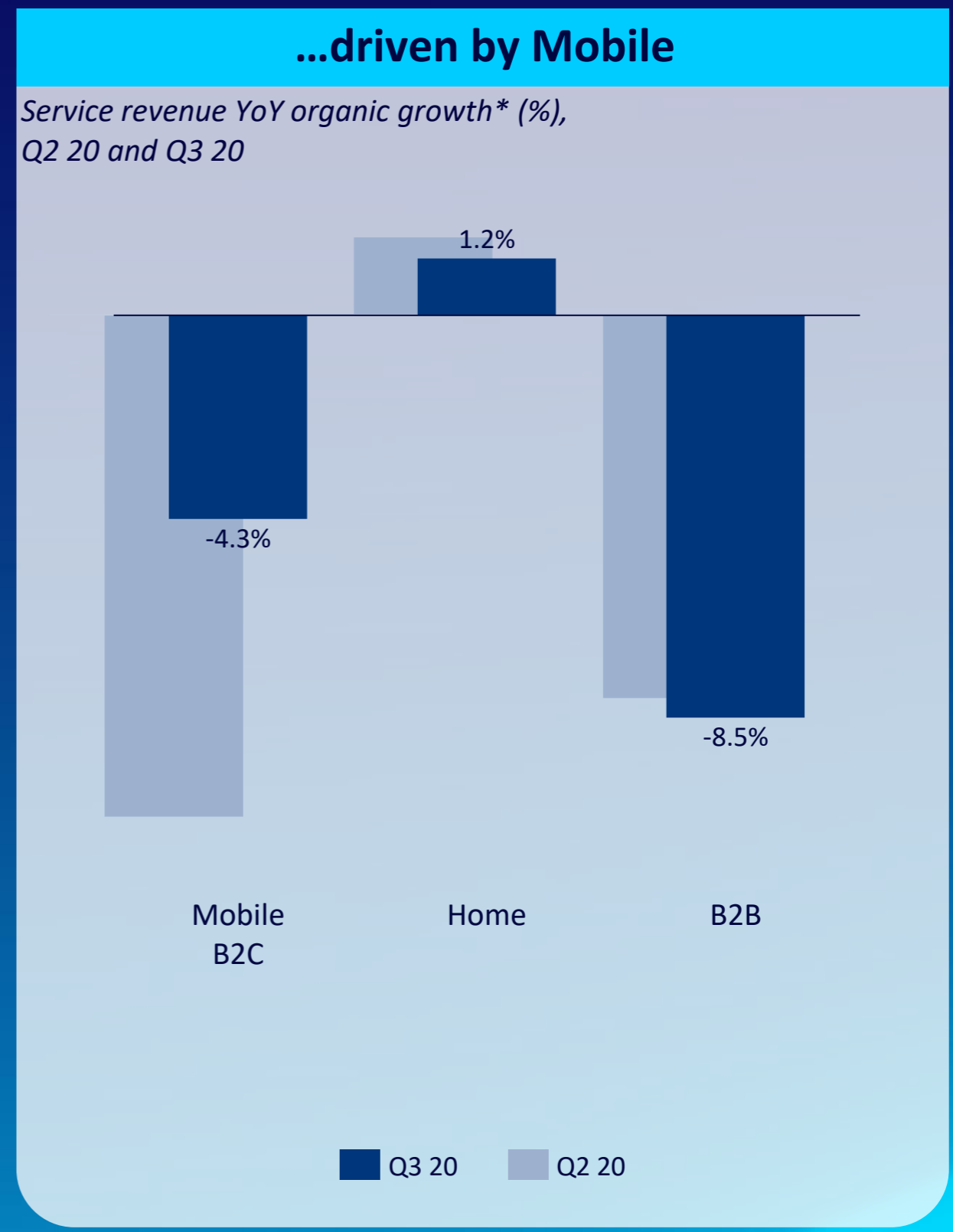
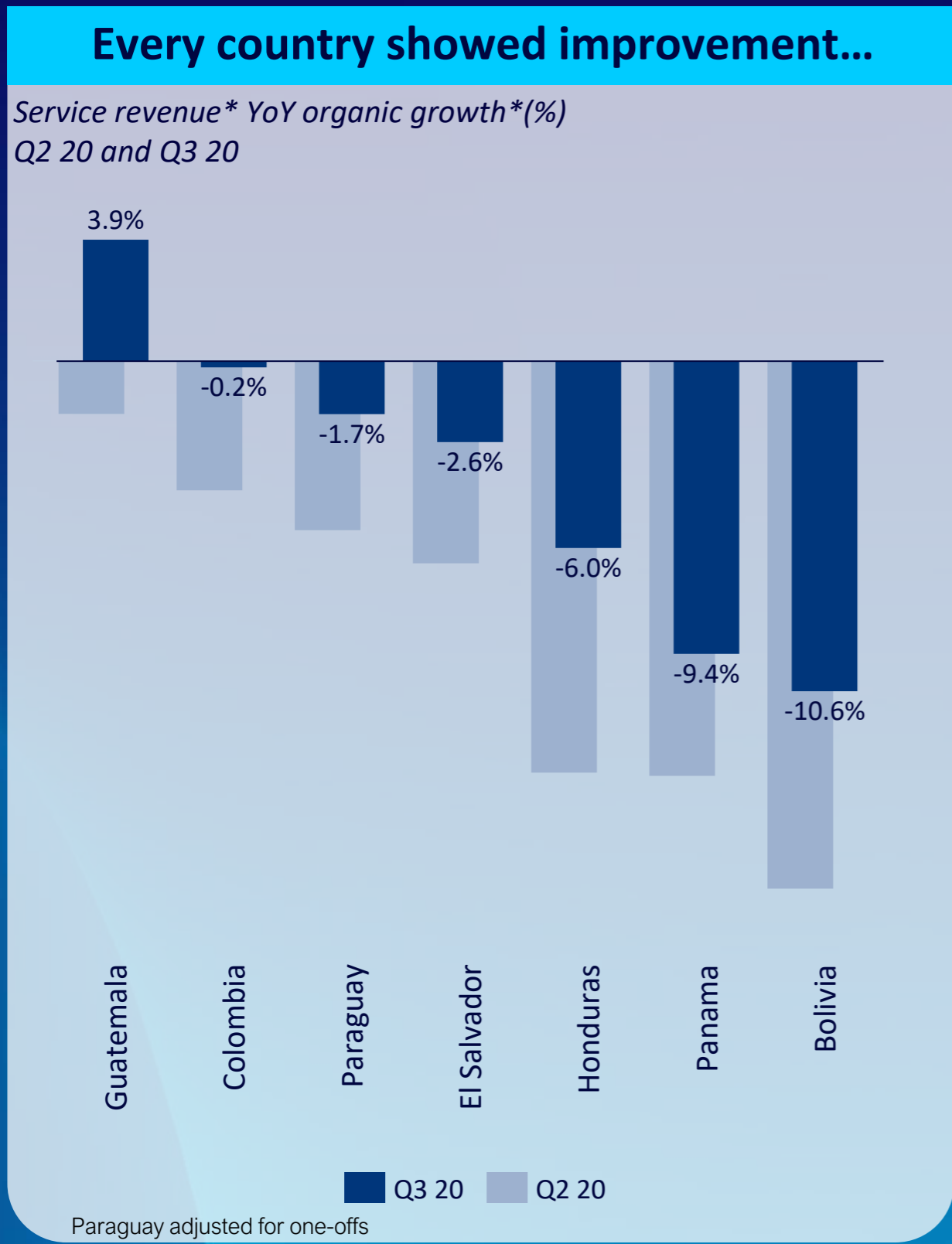


\*Non-IFRS measure. Please refer to the non-IFRS disclosures in this presentation for a description of non-IFRS measures. A reconciliation of non-IFRS measures to the nearest equivalent IFRS measures is available at [millicom.com/investors/reporting-center](http://millicom.com/investors/reporting-center).



# Sequential improvement in countries & Mobile

Revenue and EBITDA improving



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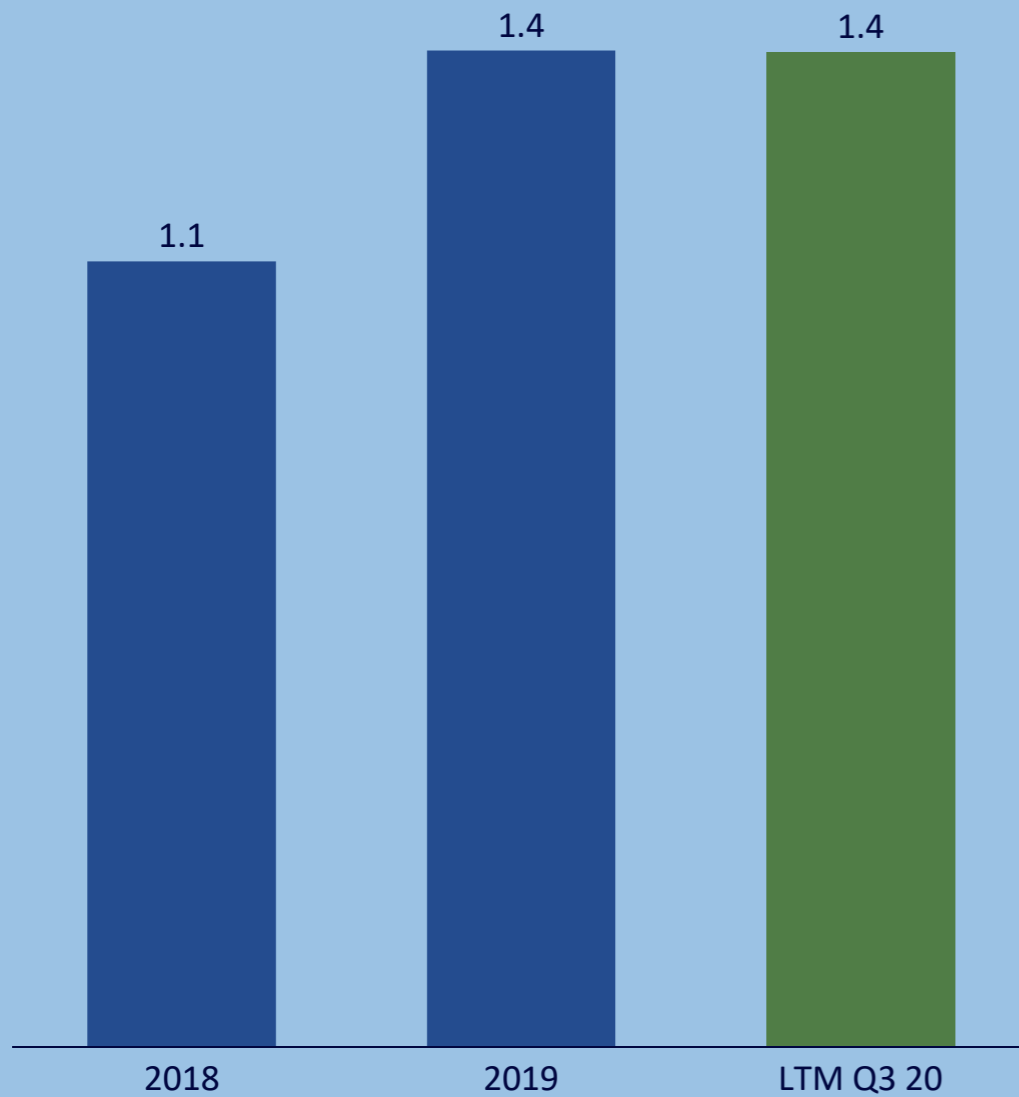
# Solid cash flow generation

3

Solid cash flow generation and debt reduction

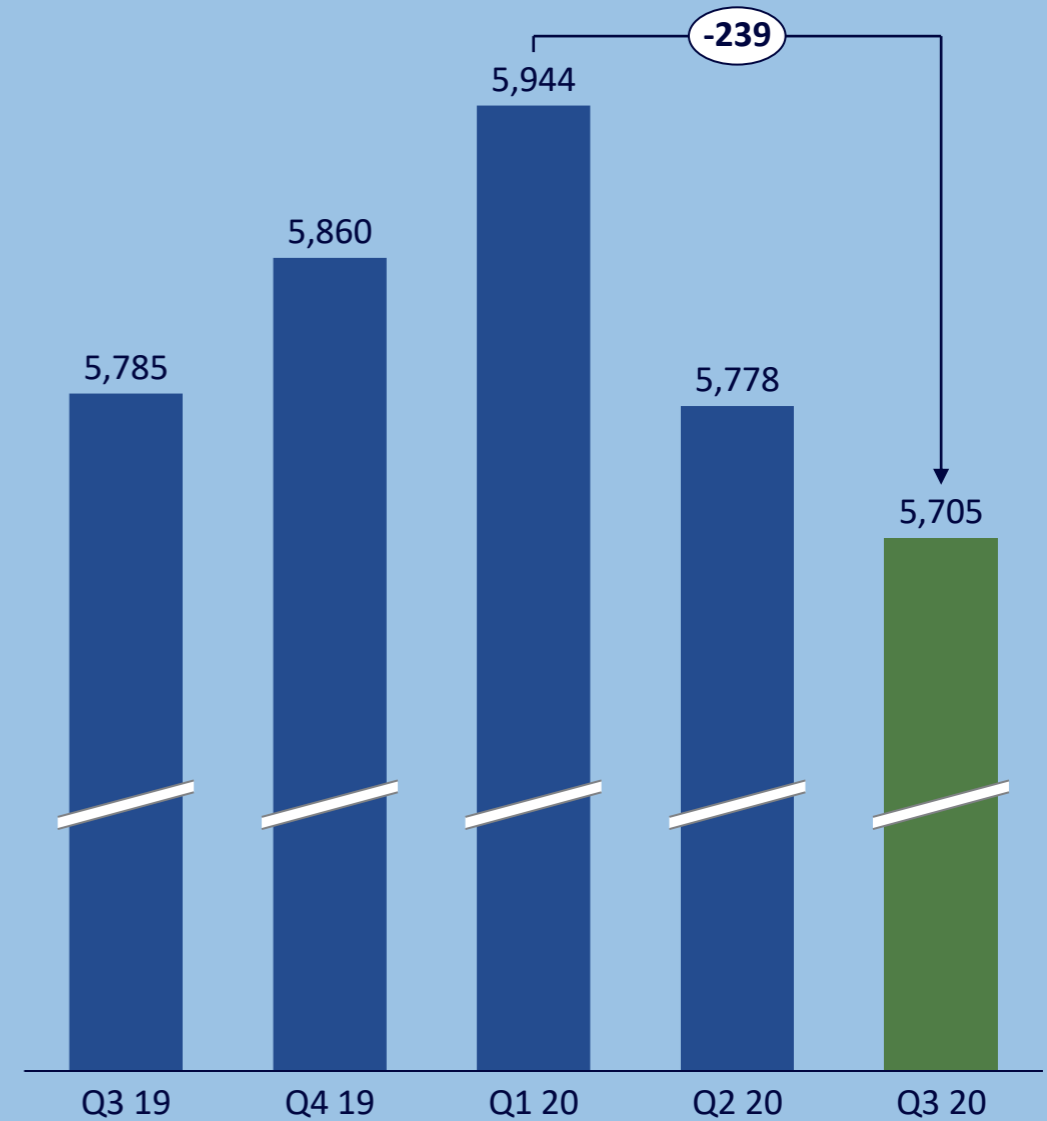
## Maintained Latam OCF at \$1.4b...

Latam LTM OCF\* (m)  
2018 – LTM Q3 20



## ...and further reduced net debt since Q1

Underlying net debt (m)  
Q3 19 - Q3 20



\*Non-IFRS measure. Please refer to the non-IFRS disclosures in this presentation for a description of non-IFRS measures. A reconciliation of non-IFRS measures to the nearest equivalent IFRS measures is available at [millicom.com/investors/reporting-center](http://millicom.com/investors/reporting-center).

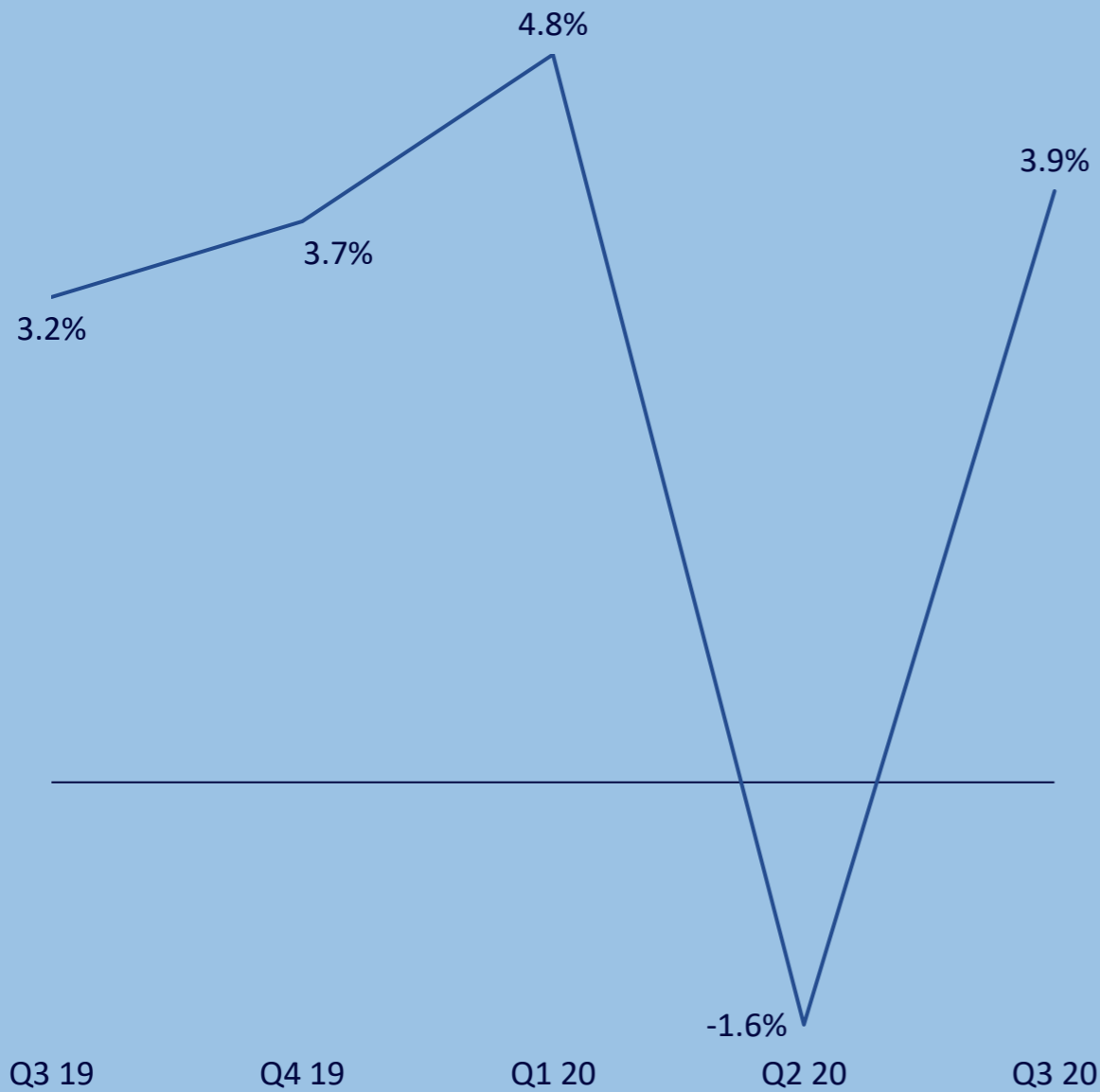
# Guatemala – Strong performance continues

3

Solid cash flow generation and debt reduction

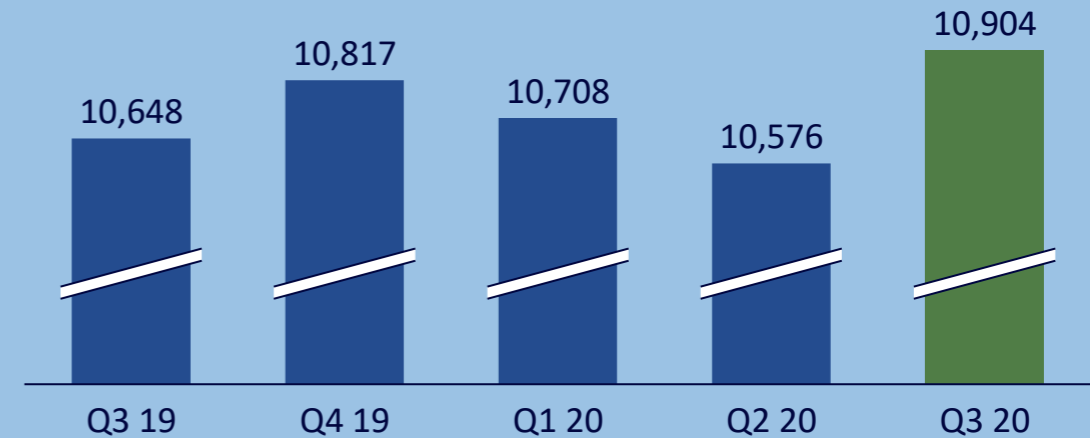
## Service revenue back in black

Service revenue\* organic growth (%)  
Q3 19- Q3 20



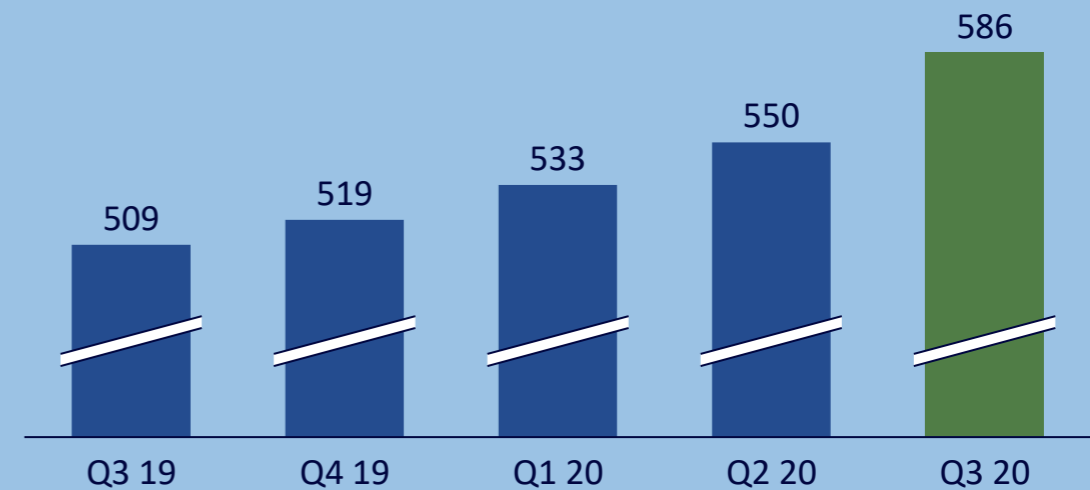
## Mobile customers recovered

Mobile customers ('000)  
Q3 19- Q3 20



## Home accelerated

Home customer relationships ('000)  
Q3 19- Q3 20

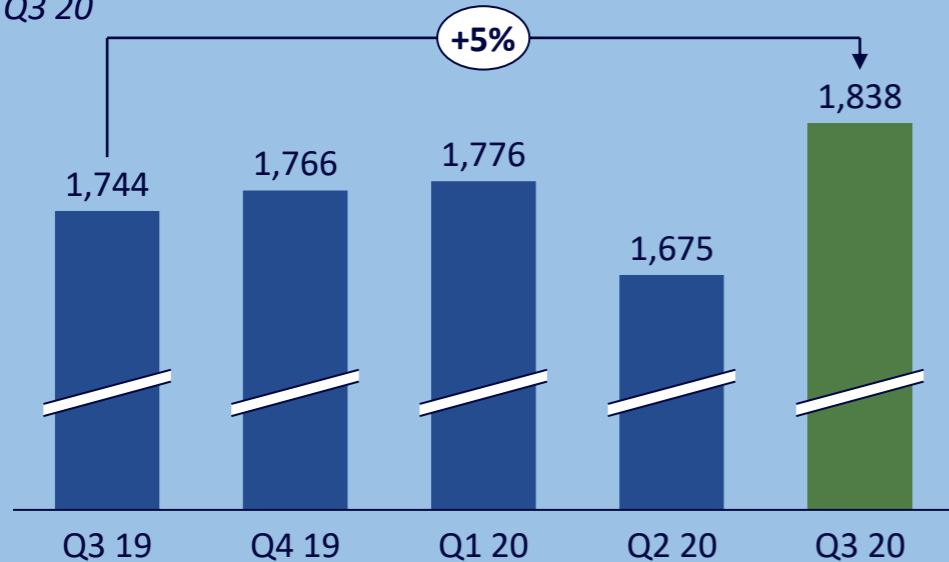


# Panama – Strong Mobile and Home

3 Solid cash flow generation and debt reduction

## Mobile customers +5% YoY

Mobile customers ('000)  
Q3 19- Q3 20

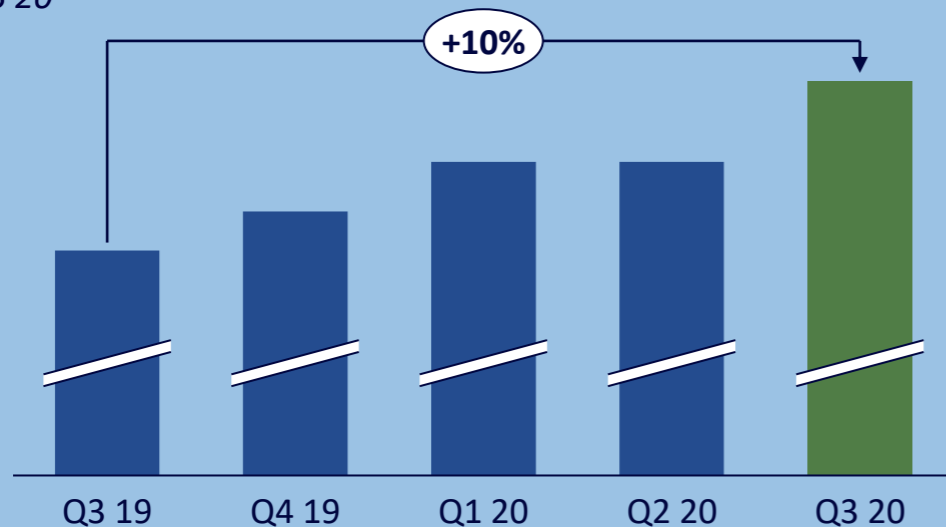


## Tigo brand launch



## Broadband subscribers +10% YoY

HFC Home broadband subscribers ('000)  
Q3 19- Q3 20



## Solid cash flow

OCF\* \$160m

OCF\* margin 27.0%

\*Last twelve-month OCF and OCF to revenue margin. Non-IFRS measure. Please refer to the non-IFRS disclosures in this presentation for a description of non-IFRS measures. A reconciliation of non-IFRS measures to the nearest equivalent IFRS measures is available at [millicom.com/investors/reporting-center](http://millicom.com/investors/reporting-center).

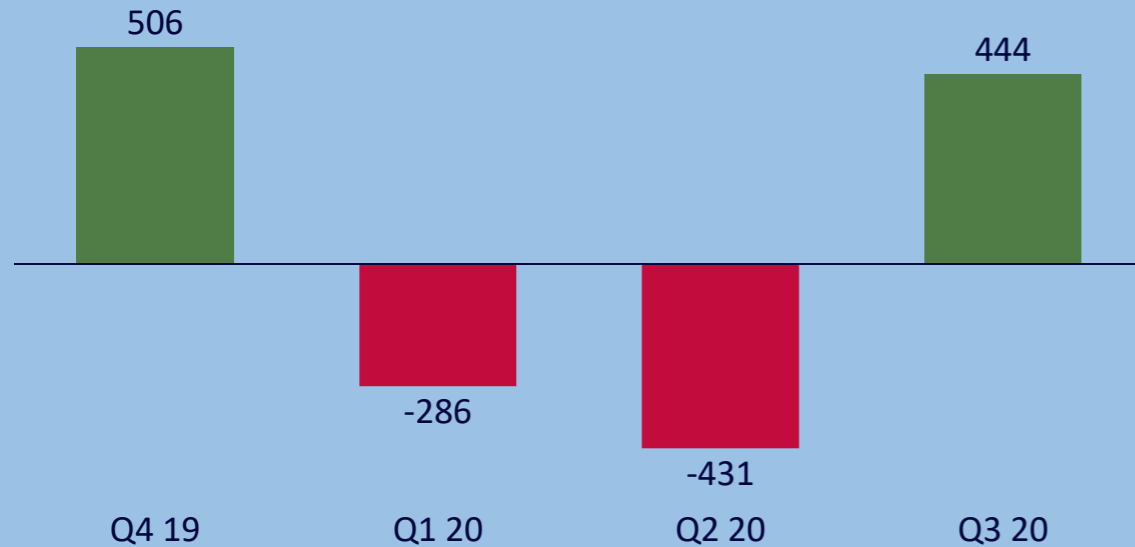


# Colombia - Executing on our long-term strategy

3 Solid cash flow generation and debt reduction

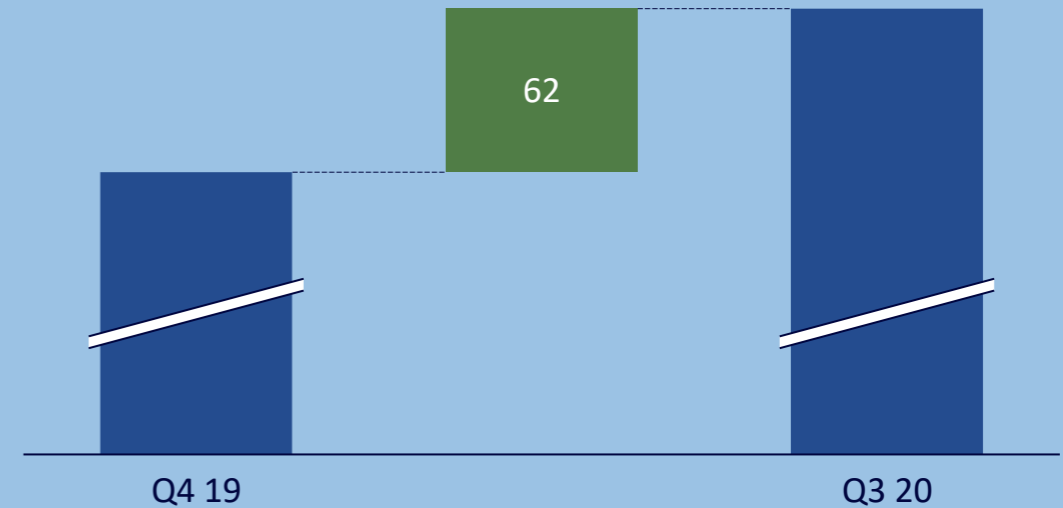
## Mobile gaining momentum

Mobile customer net additions ('000)  
Q4 19- Q3 20



## Home footprint expanding

HFC homes passed ('000)  
Q4 19- Q3 20



## With network investment

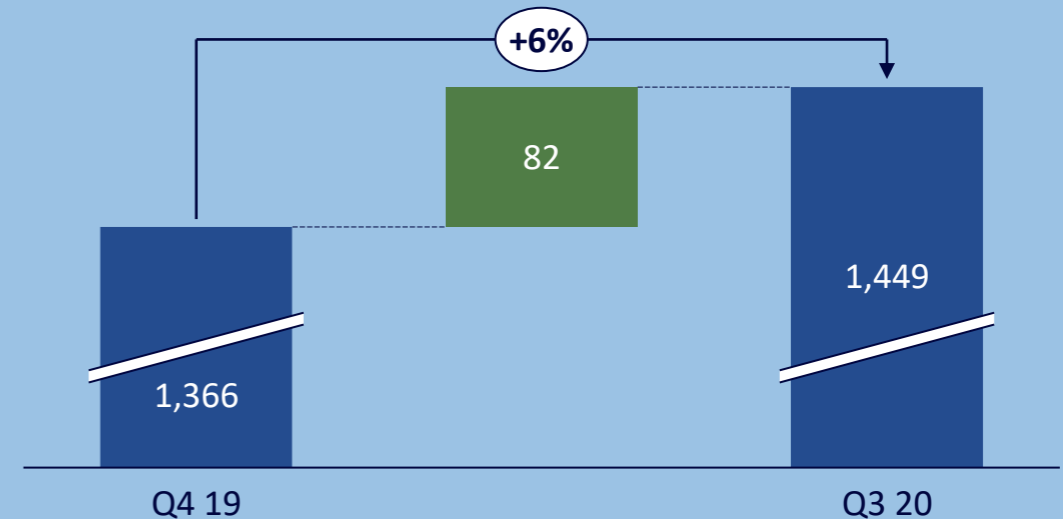
Upgraded over  
**1,000**  
sites



Expanded coverage by  
**22%**

## With rising penetration

HFC home customer relationships ('000)  
Q4 19- Q3 20



\*Non-IFRS measure. Please refer to the non-IFRS disclosures in this presentation for a description of non-IFRS measures. A reconciliation of non-IFRS measures to the nearest equivalent IFRS measures is available at [millicom.com/investors/reporting-center](http://millicom.com/investors/reporting-center).

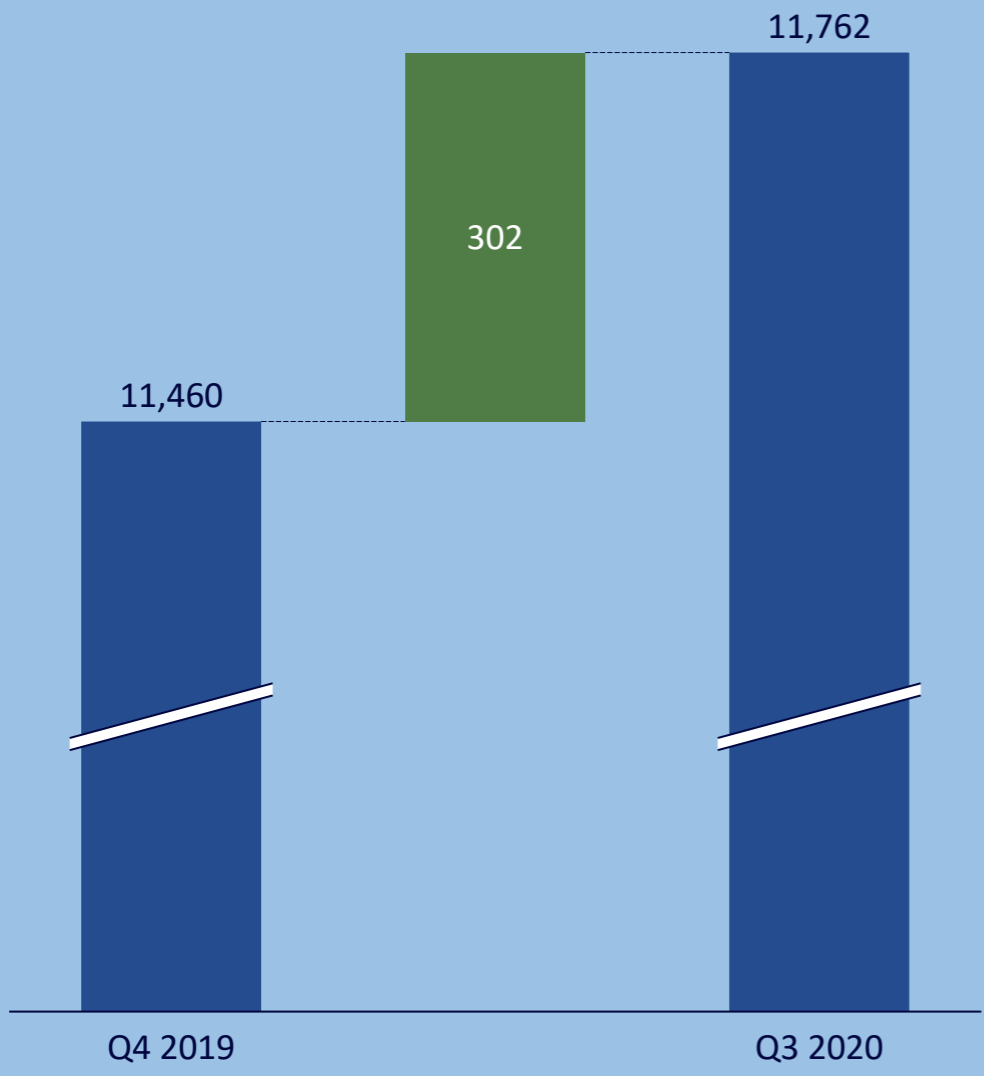
# Home network expansion and rising penetration

4

Continued investment for the long-term

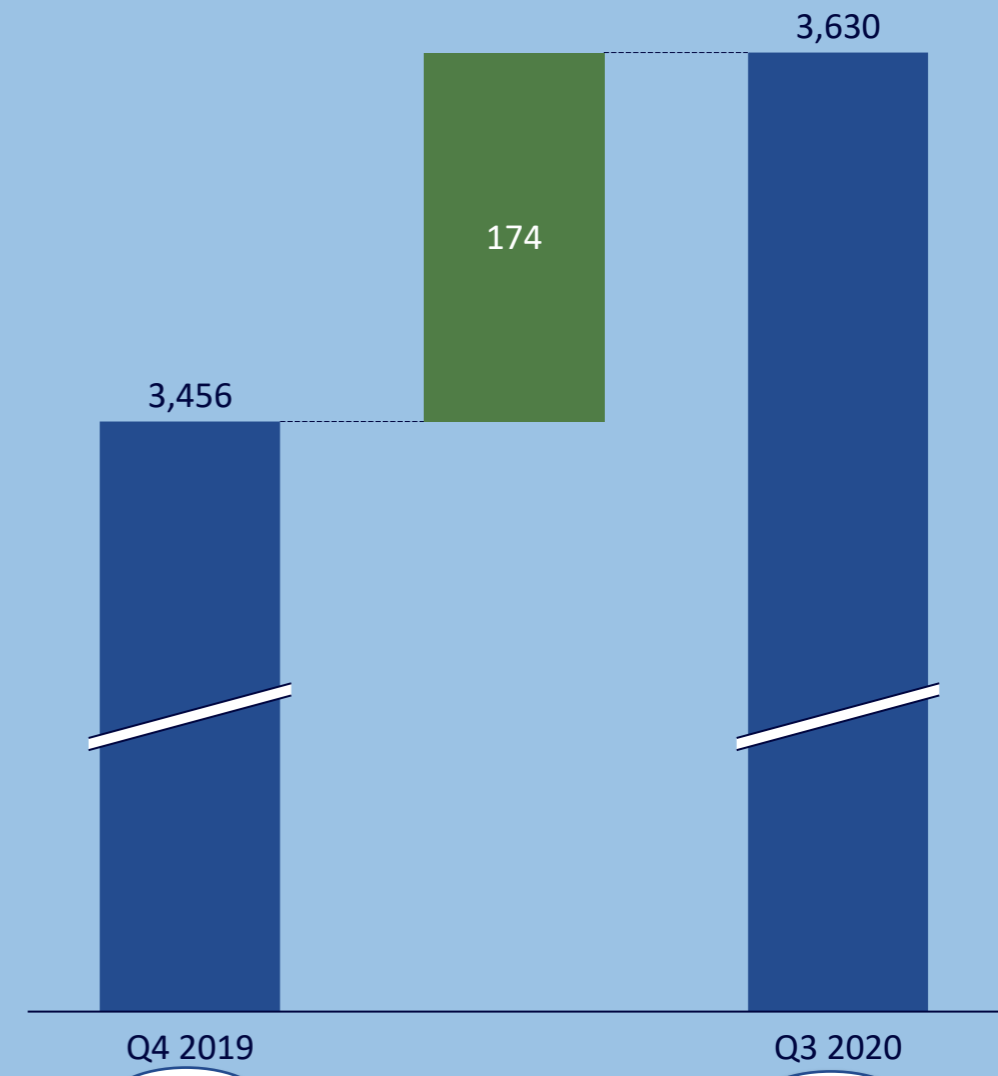
## Over 300k new homes passed YTD...

Latam HFC homes passed ('000)  
Q4 19 - Q3 20



## ...and 174k new customer relationships YTD

Latam HFC home customer relationships\* ('000)  
Q4 19 - Q3 20



30.2%

30.9%

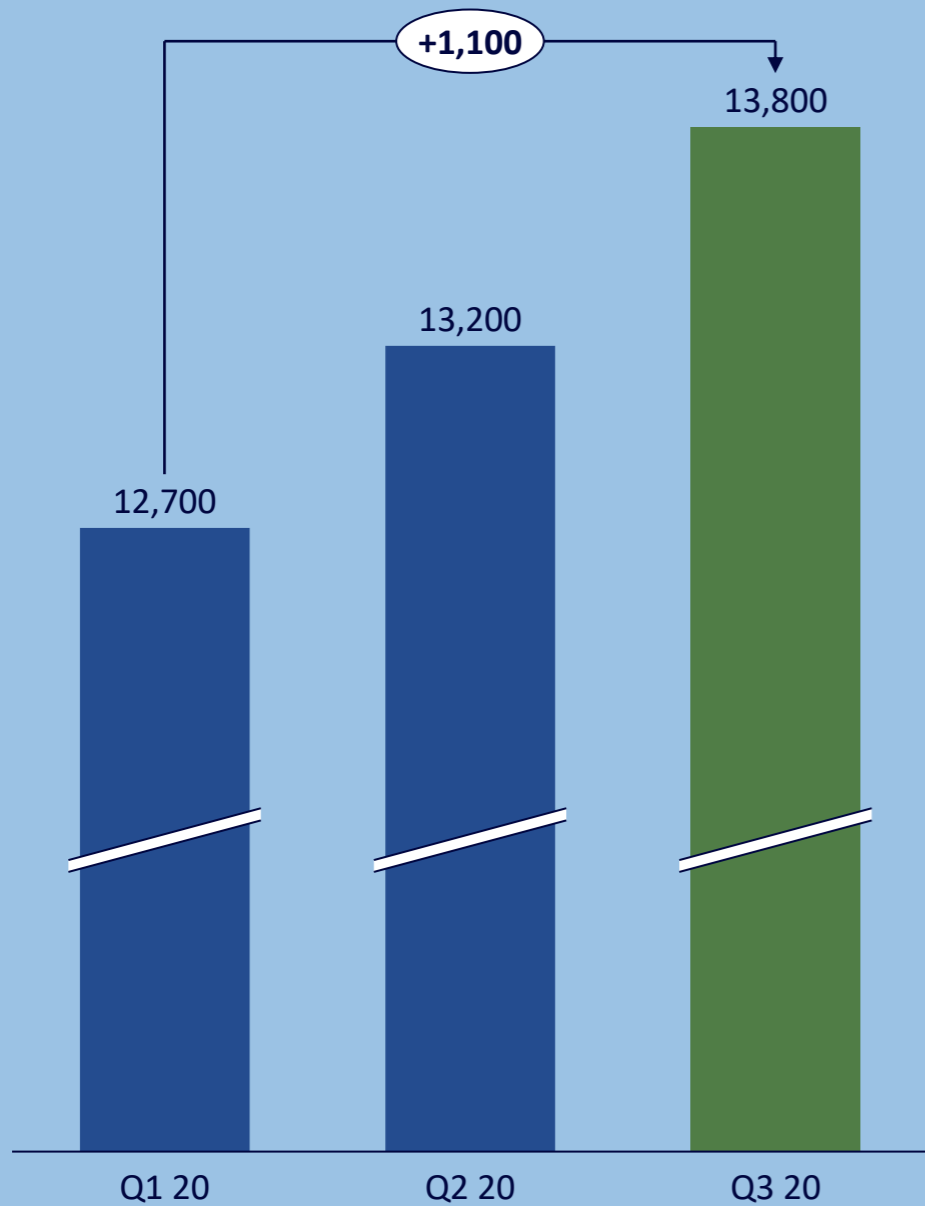
HFC Penetration Rate

# Continuing to invest in our mobile network

4 Continued investment for the long-term

## Over 1k new PoPs in last 6 months

Latam Points of Presence  
Q1 20 - Q3 20



## Key Mobile network investment programs

### Colombia

LTE Deployment  
on 700 MHz

**1,070**

Sites upgraded

**45%**  
Complete



### El Salvador

Leveraging AWS  
spectrum

**800**

Sites upgraded

**100%**  
Complete



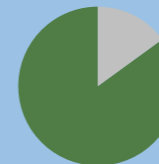
### Nicaragua

Mobile network  
modernization

**1,103**

Sites upgraded

**85%**  
Complete



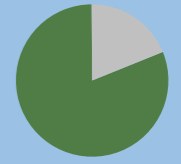
### Panama

Mobile network  
modernization

**858**

Sites upgraded

**81%**  
Complete



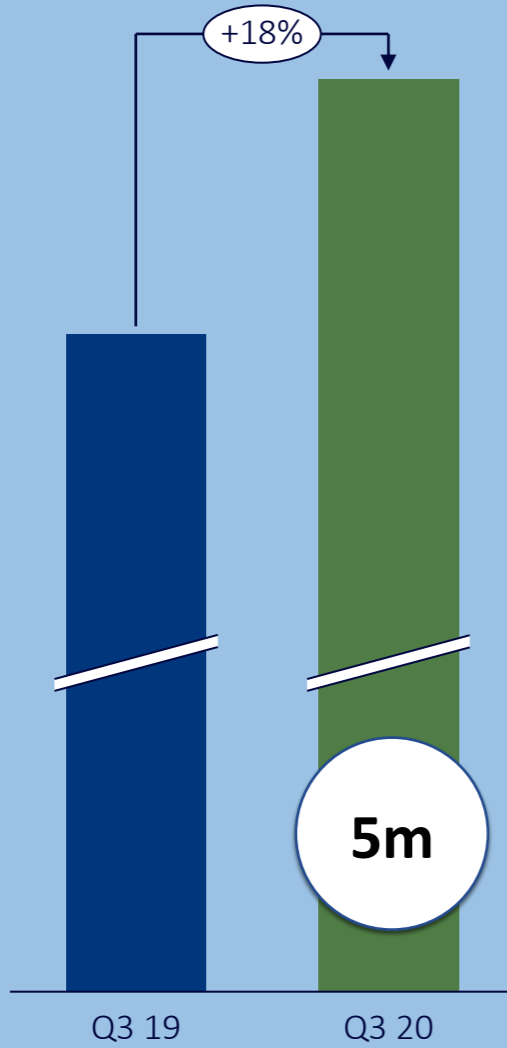
# Tigo Money growing

4 Continued investment for the long-term

Latam

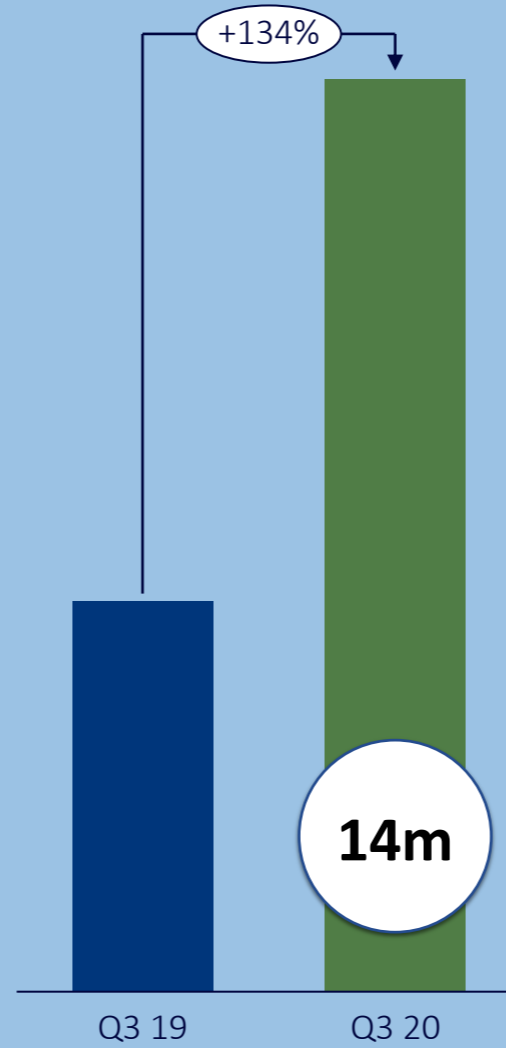
## Users

Latam MFS customers\* (m)  
Q3 19 – Q3 20



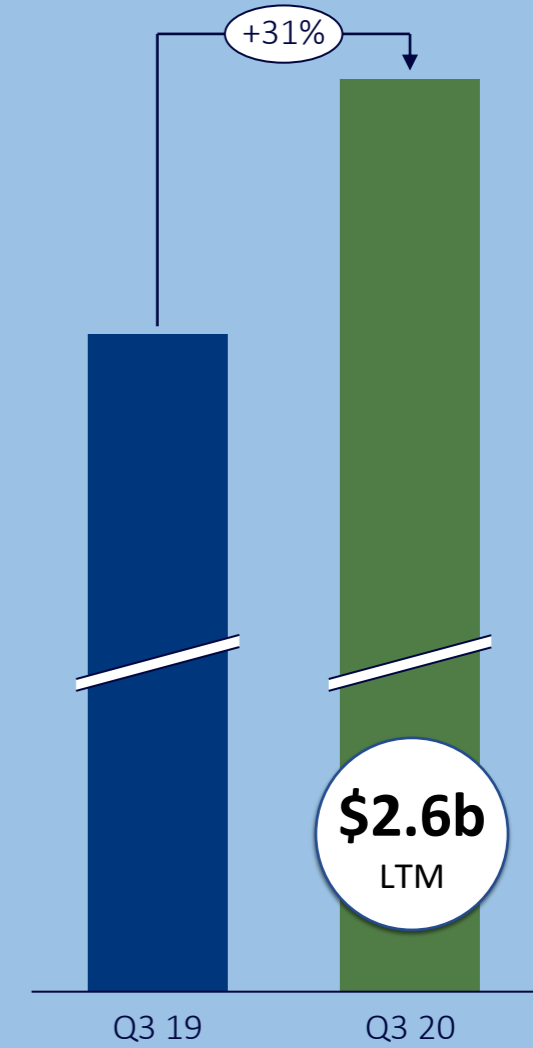
## Transactions

Latam MFS digital transactions\* (m)  
Q3 19- Q3 20



## Volumes

Latam MFS circulated value\* (\$)  
Q3 19 - Q3 20



\*MFS customers includes both Tigo and non-Tigo users



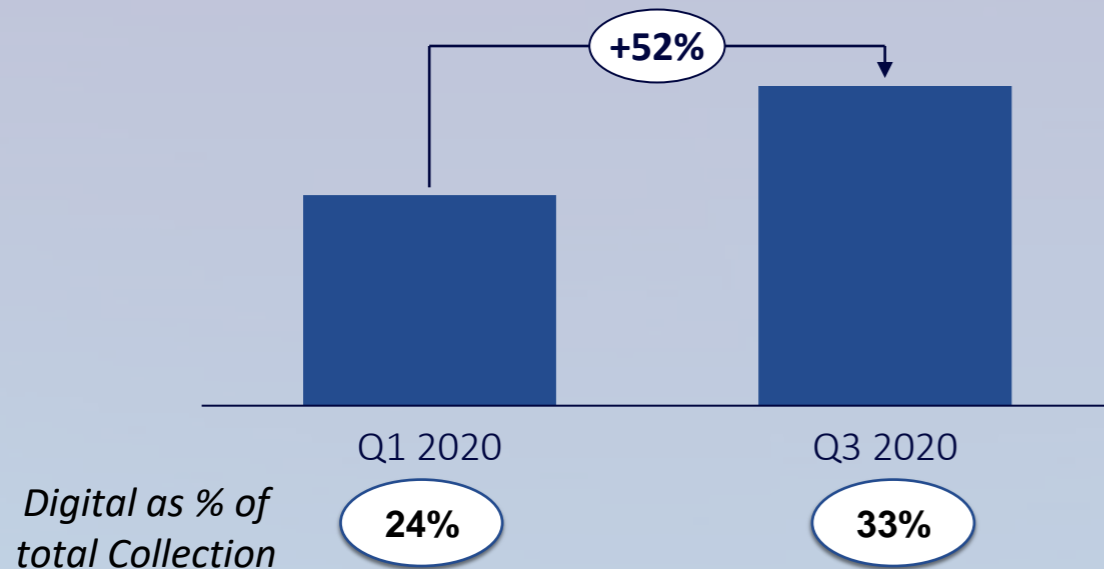
# Digital adoption acceleration continues

4

Continued investment for the long-term

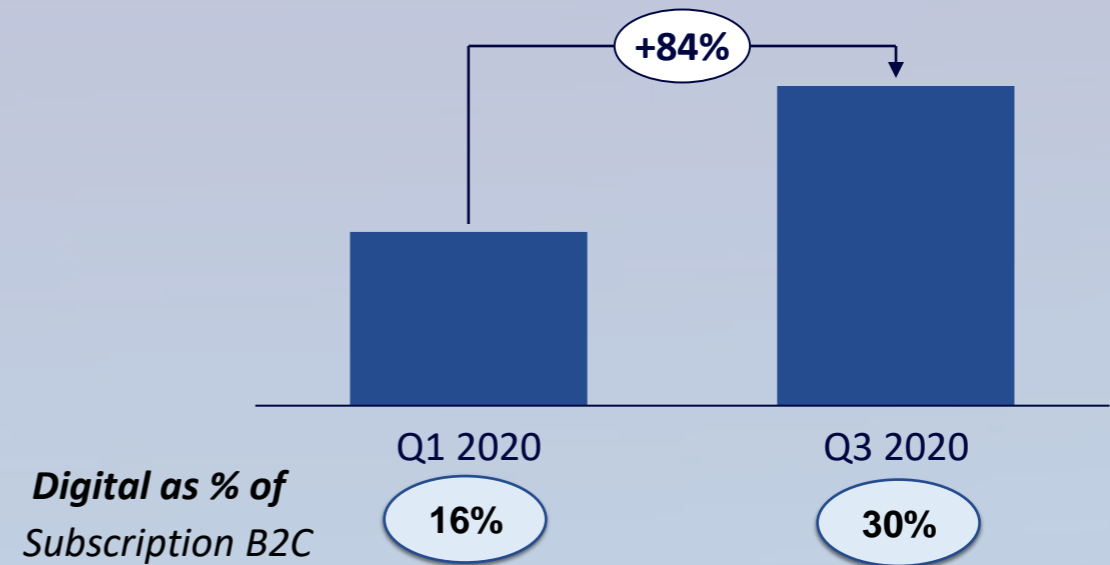
## Subscription: digital collection +52% Q3 vs. Q1

Latam digital collections (\$)  
Q1 20 – Q3 20



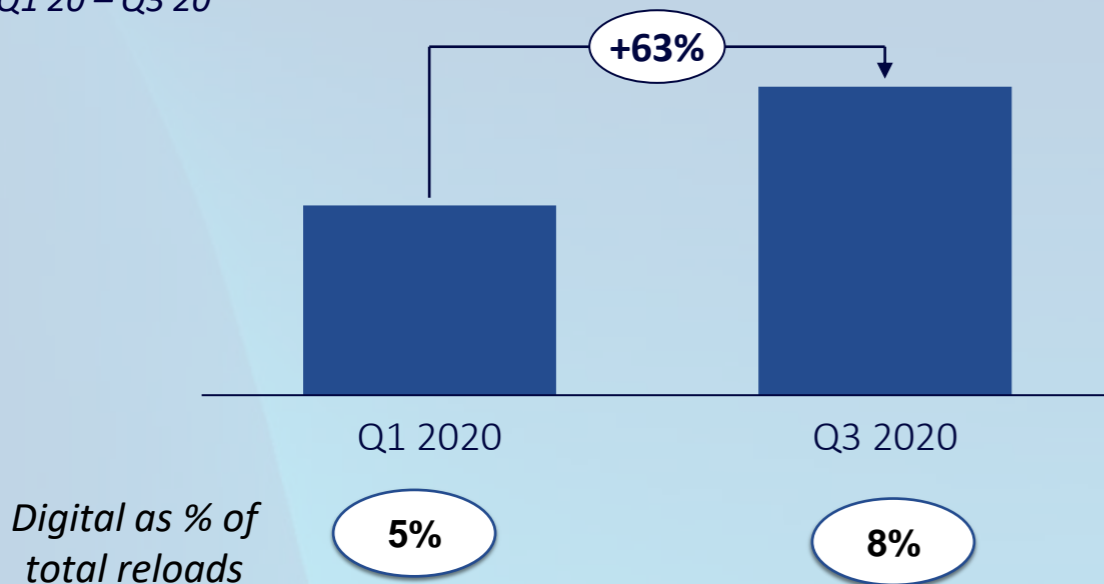
## eSales Subscriptions: +84% Q3 vs. Q1

Latam digital eSales Subscriptions\* (events)  
Q1 20 – Q3 20



## Prepaid: digital reloads +63% Q3 vs. Q1

Latam digital reloads (\$)  
Q1 20 – Q3 20



## Training 140,000 teachers



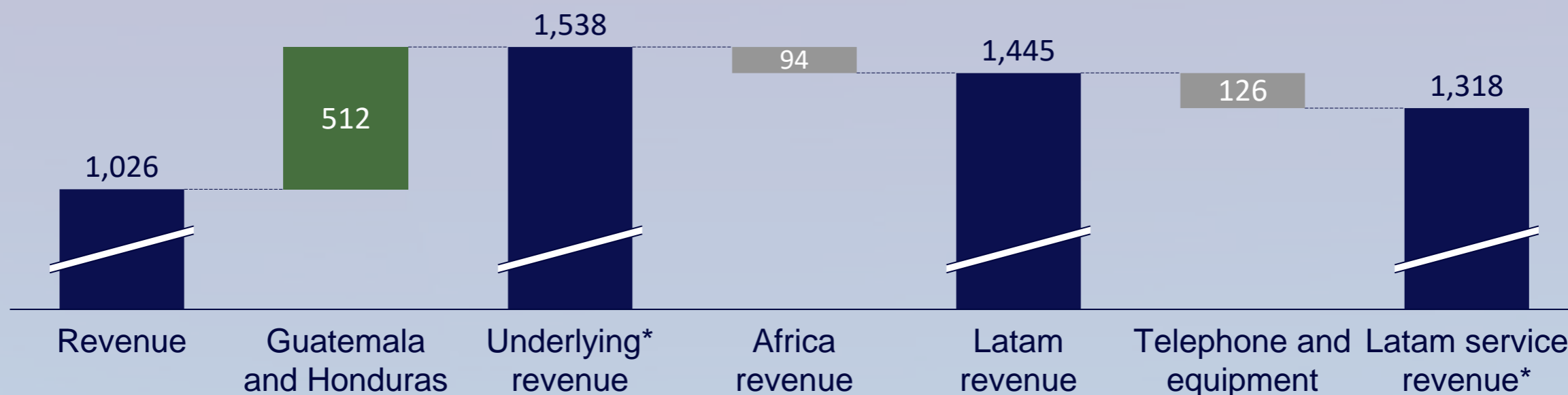
\*eSales subscription: Upgrades, add-ons and new activations.



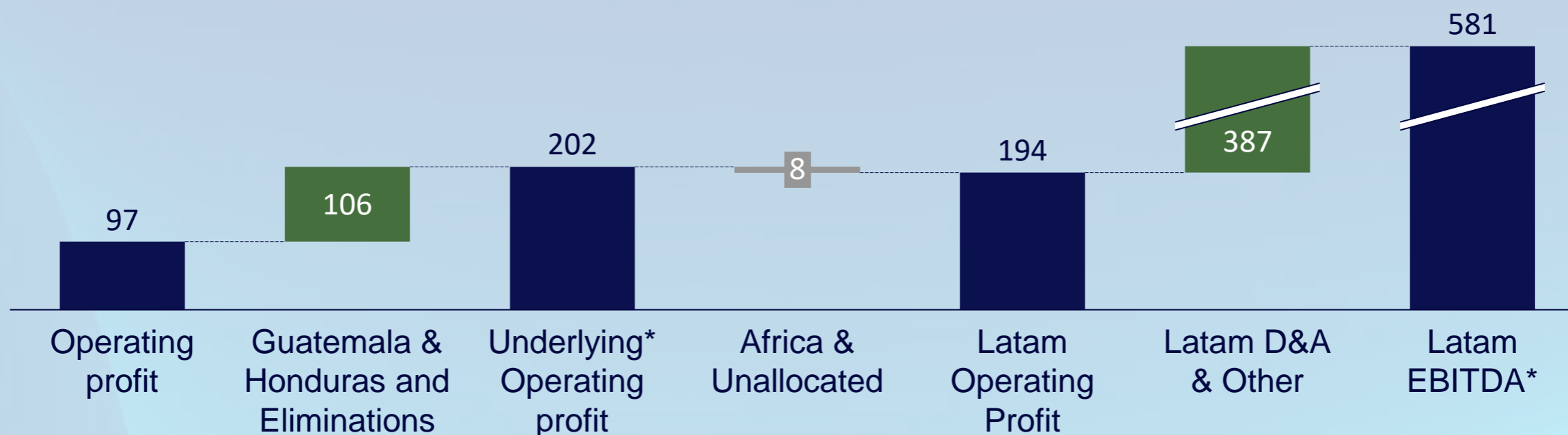
## 2. Q3 Financial Review

# Group results summary – Q3 2020

Group revenue to Latam service revenue\* bridge, Q3 20



Group operating profit to Latam EBITDA\* bridge, Q3 20



\*Non-IFRS measure. Please refer to the non-IFRS disclosures in this presentation for a description of non-IFRS measures. A reconciliation of non-IFRS measures to the nearest equivalent IFRS measures is available at [millicom.com/investors/reporting-center](http://millicom.com/investors/reporting-center).

# Latam financial highlights - Q3 2020

YoY organic growth\* for Service revenue, EBITDA and OCF (\$m)  
Q3 19 – Q3 20

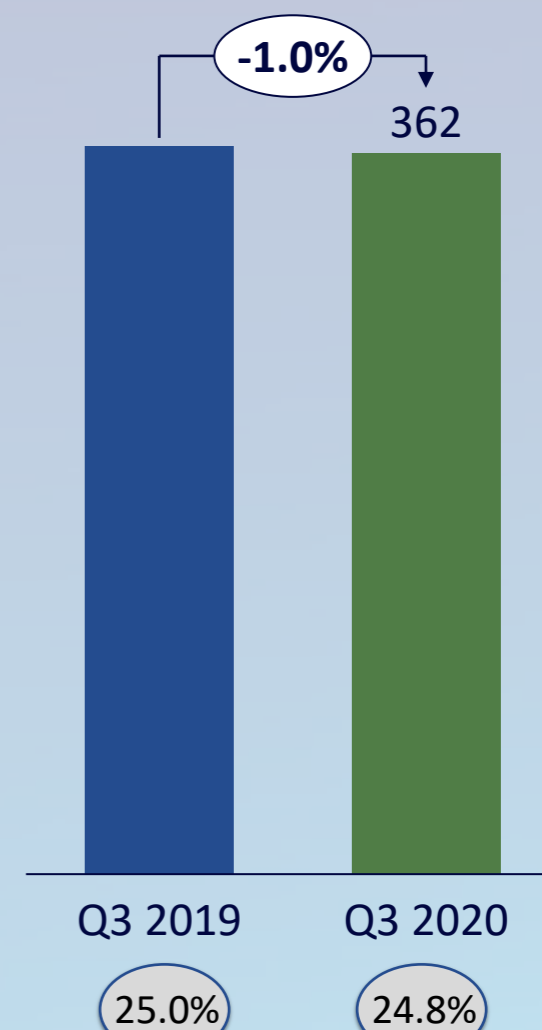
## Service Revenue\*




## EBITDA\*



## OCF\*



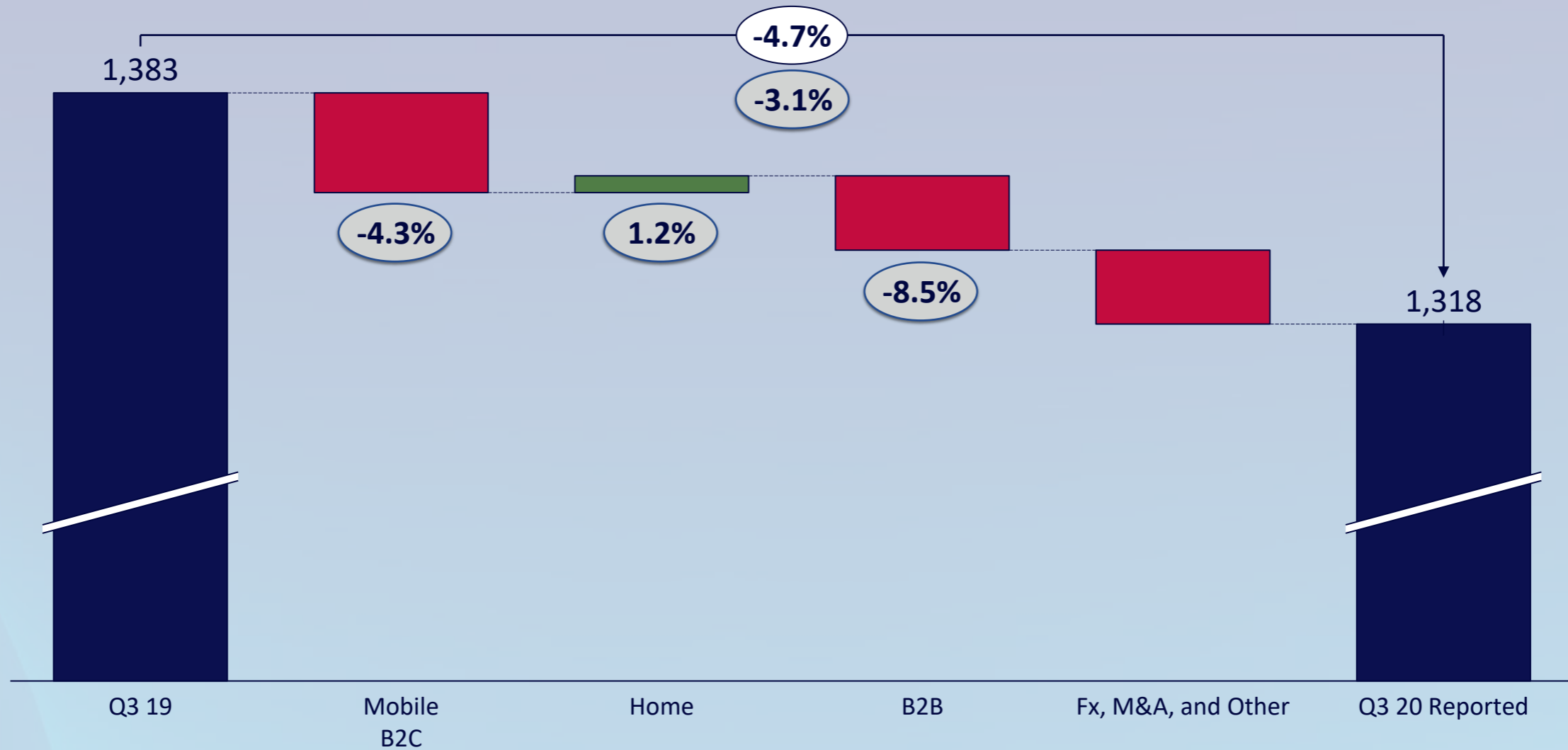
 % of revenue


\*Non-IFRS measure. Please refer to the non-IFRS disclosures in this presentation for a description of non-IFRS measures. A reconciliation of non-IFRS measures to the nearest equivalent IFRS measures is available at [millicom.com/investors/reporting-center](http://millicom.com/investors/reporting-center).



# Latam service revenue – Q3

Service revenue (\$m)\*

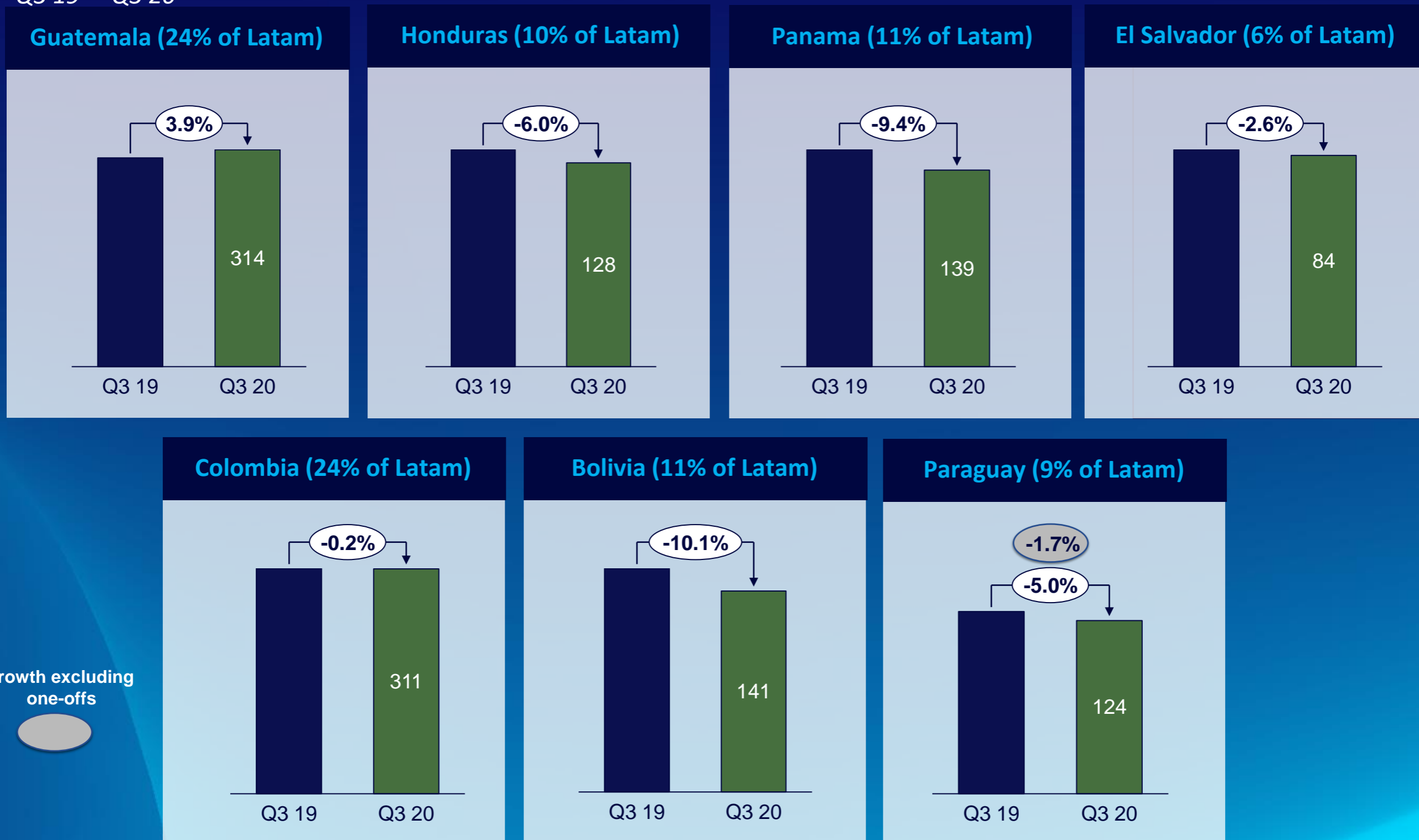


Service Revenue\* YoY Organic Growth 

\*Non-IFRS measure. Please refer to the non-IFRS disclosures in this presentation for a description of non-IFRS measures.

# Q3 20 Latam service revenue by country

Service revenue (\$m), and YoY organic growth\*,  
Q3 19 – Q3 20



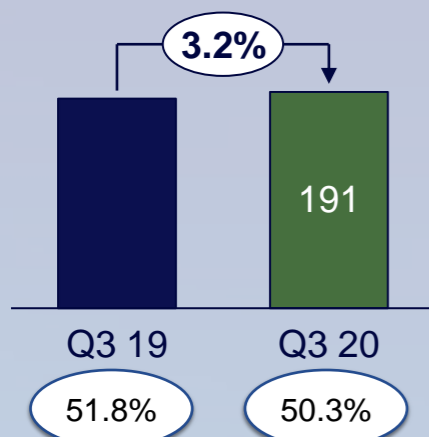
Growth excluding one-offs



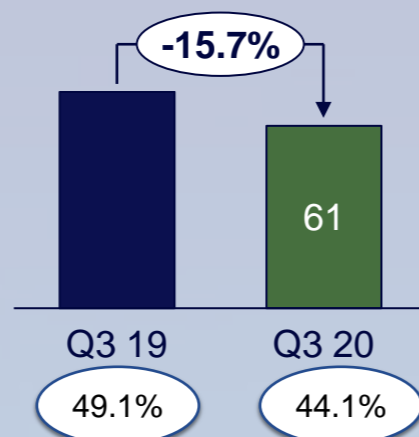
# Q3 20 Latam EBITDA by country

EBITDA(\$m), and YoY organic growth\*,  
Q3 19 – Q3 20

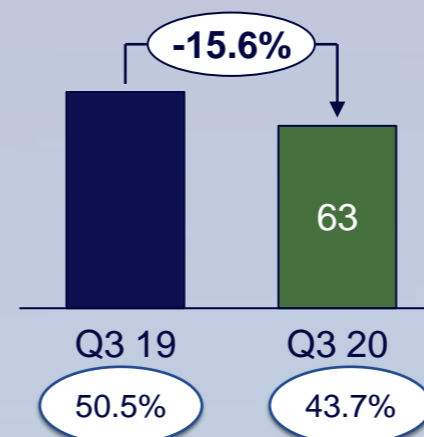
## Guatemala (31% of Latam)



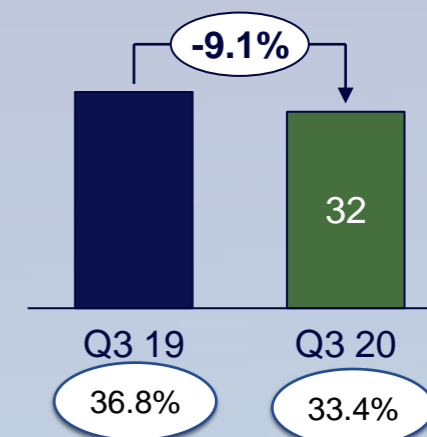
## Honduras (10% of Latam)



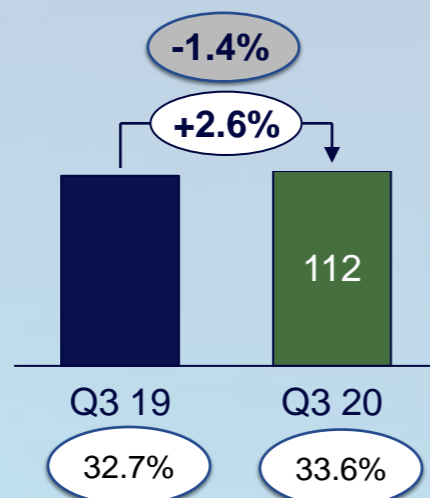
## Panama (10% of Latam)



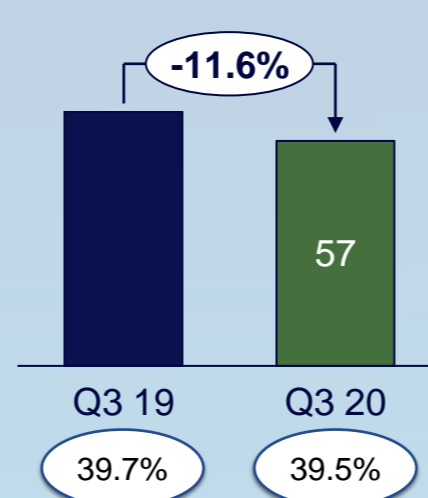
## El Salvador (5% of Latam)



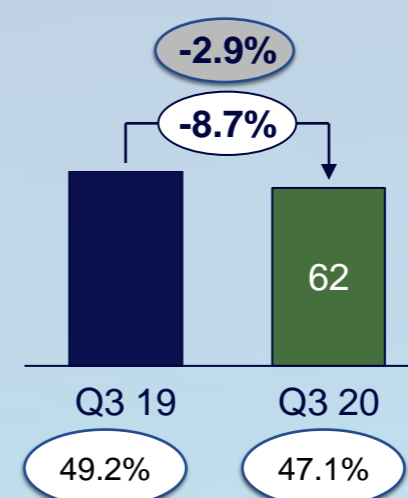
## Colombia (18% of Latam)



## Bolivia (9% of Latam)



## Paraguay (10% of Latam)



EBITDA margin\*



Growth excluding one-offs



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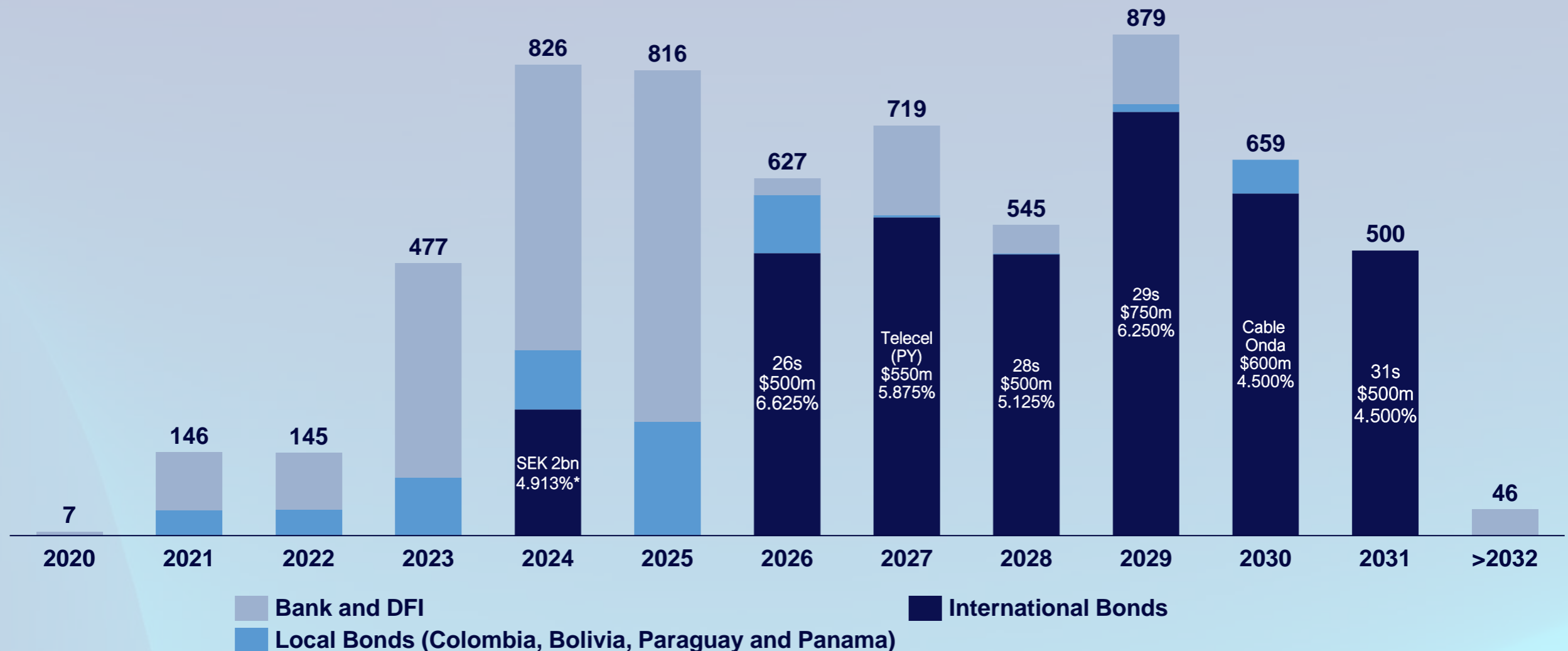
# Proforma Debt Maturity Schedule

Lowering our cost and extending our maturities\*\*

	Q3 20	Proforma** Q3 20
Average maturity	5.3 Years	6.4 Years
Average cost of debt	5.8%	5.7%

### Refinancing activity in October:

- Announced \$800m Comcel redemption (2024)
- Refinanced revolving credit facility with new 5-year ESG-linked RCF
- Refinanced 2025 6.0% Notes with new 4.5% 2031 Notes
- Planned prepayment of \$300m bank facility (2024)

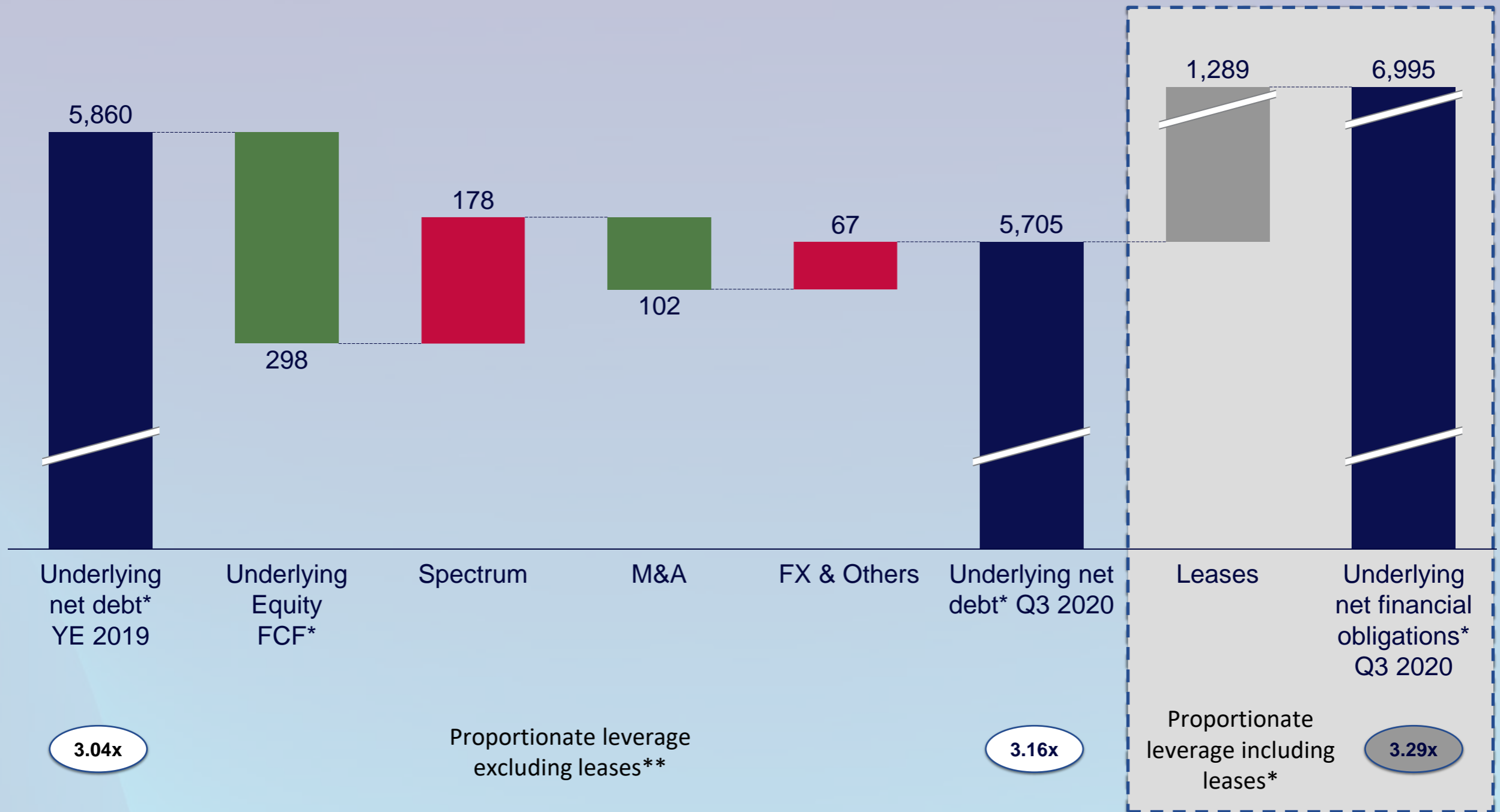


\*Fully swapped rate

\*\*Proforma for recent liability management, which is dependent on redemption and issuance. Comcel redemption is pending.

# Proforma net financial obligations and leverage

Reduced underlying net debt by \$239m in last six months



\*Non-IFRS measure. Please refer to the non-IFRS disclosures in this presentation for a description of non-IFRS measures. A reconciliation of non-IFRS measures to the nearest equivalent IFRS measures is available at [millicom.com/investors/reporting-center](http://millicom.com/investors/reporting-center).

\*\*Calculated by excluding leases from net financial obligations and by reducing EBITDA to reflect lease interest and capital repayments.

# Wrap-up

**Record customer  
net additions**

**Revenue and EBITDA  
improving**

**Solid cash flow generation  
and debt reduction**

**Continued investment for  
the long-term**





Q&A

# Financial highlights – Q3 2020

## IFRS Group Consolidated Financial Statements

### Selected P&L data

\$ million	Q3 2020	Q3 2019	% Var
<b>Revenue</b>	<b>1,026</b>	<b>1,097</b>	<b>(6.5)%</b>
Cost of sales	(286)	(302)	(5.1)%
Operating expenses	(369)	(392)	(5.7)%
Depreciation & amortization	(305) <b>A</b>	(272)	11.9%
Share of profit in GT & HN	22 <b>B</b>	46	(52.5)%
Other operating	9	(1)	NM
<b>Operating profit</b>	<b>97</b>	<b>176</b>	<b>(45.2)%</b>
Net financial expense	(140) <b>C</b>	(128)	9.1%
Others non-operating	(10) <b>D</b>	(127)	(91.9)%
Associates	1	(17)	(107.4)%
<b>Profit (loss) before tax</b>	<b>(53)</b>	<b>(96)</b>	<b>(45.0)%</b>
Taxes	1 <b>E</b>	(47)	(103.1)%
Minority interests	9	16	(47.7)%
Discontinued operations	(8)	(4)	86.8%
<b>Net income (loss)</b>	<b>(51)</b>	<b>(131)</b>	<b>(61.3)%</b>
EPS (\$ per share)	(0.50)	(1.30)	(61.3)%

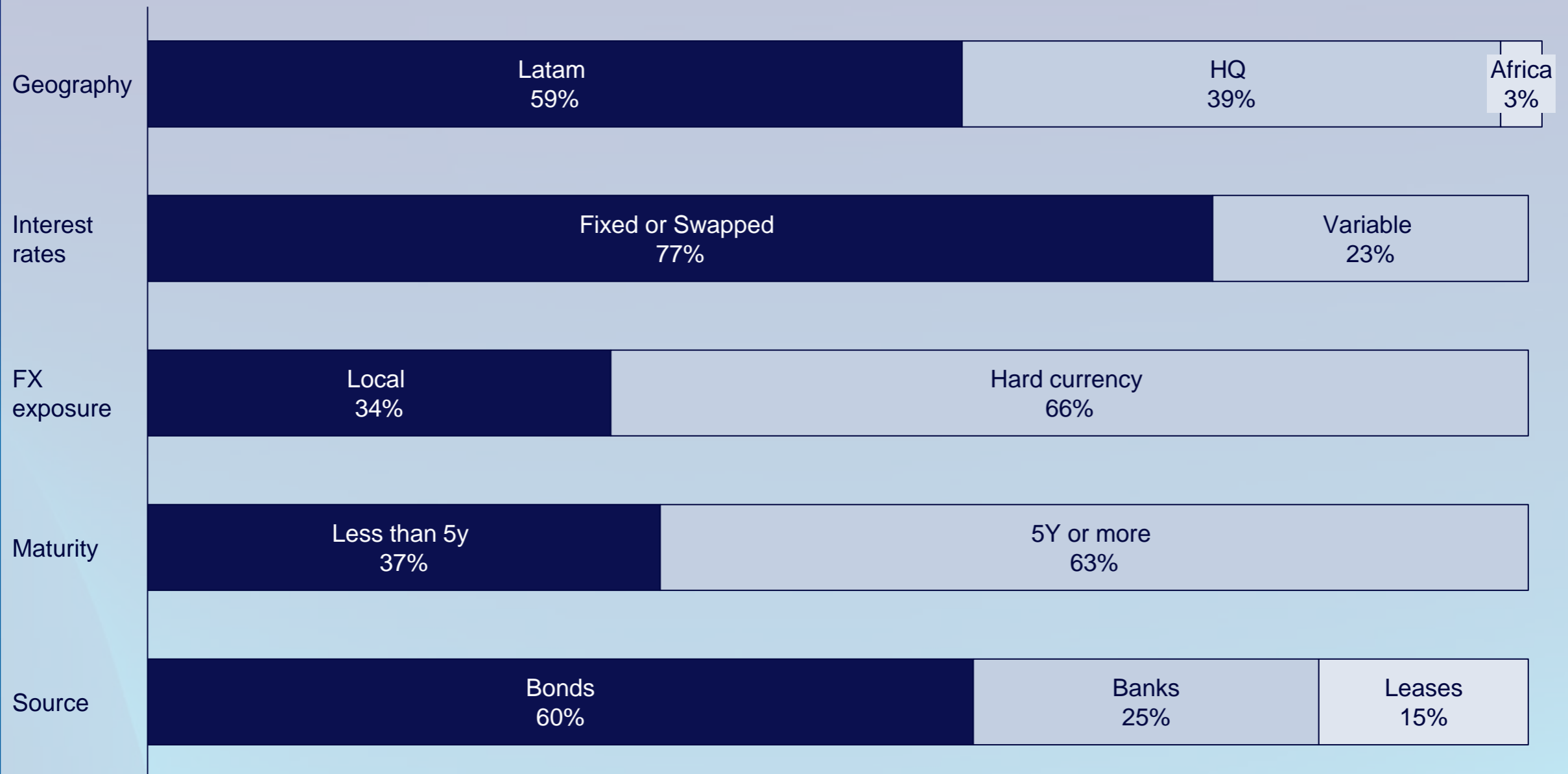
### Key Observations

- A** Accelerated depreciation and brand amortization in Panama
- B** Bond early redemption charges
- C** Higher gross debt and accrued interest from Colombia spectrum commitments
- D** Q3 19 investment revaluation
- E** Lower withholding taxes

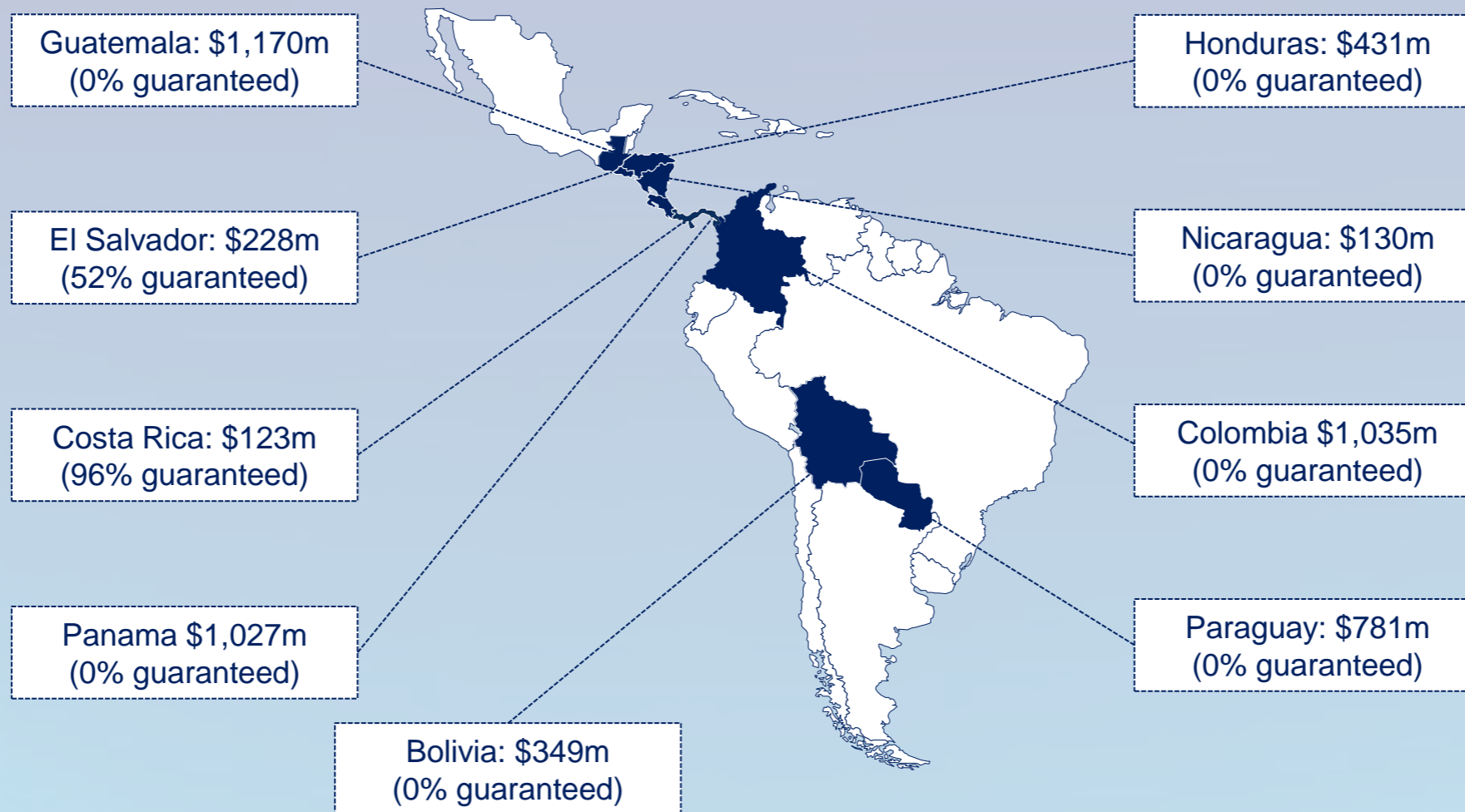
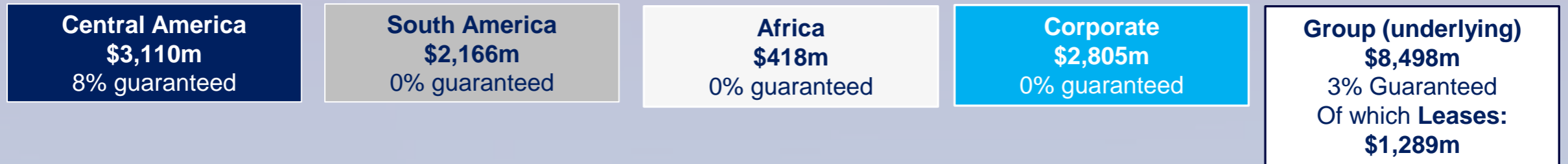
# Capital structure

## Gross debt profile

September 30, 2020

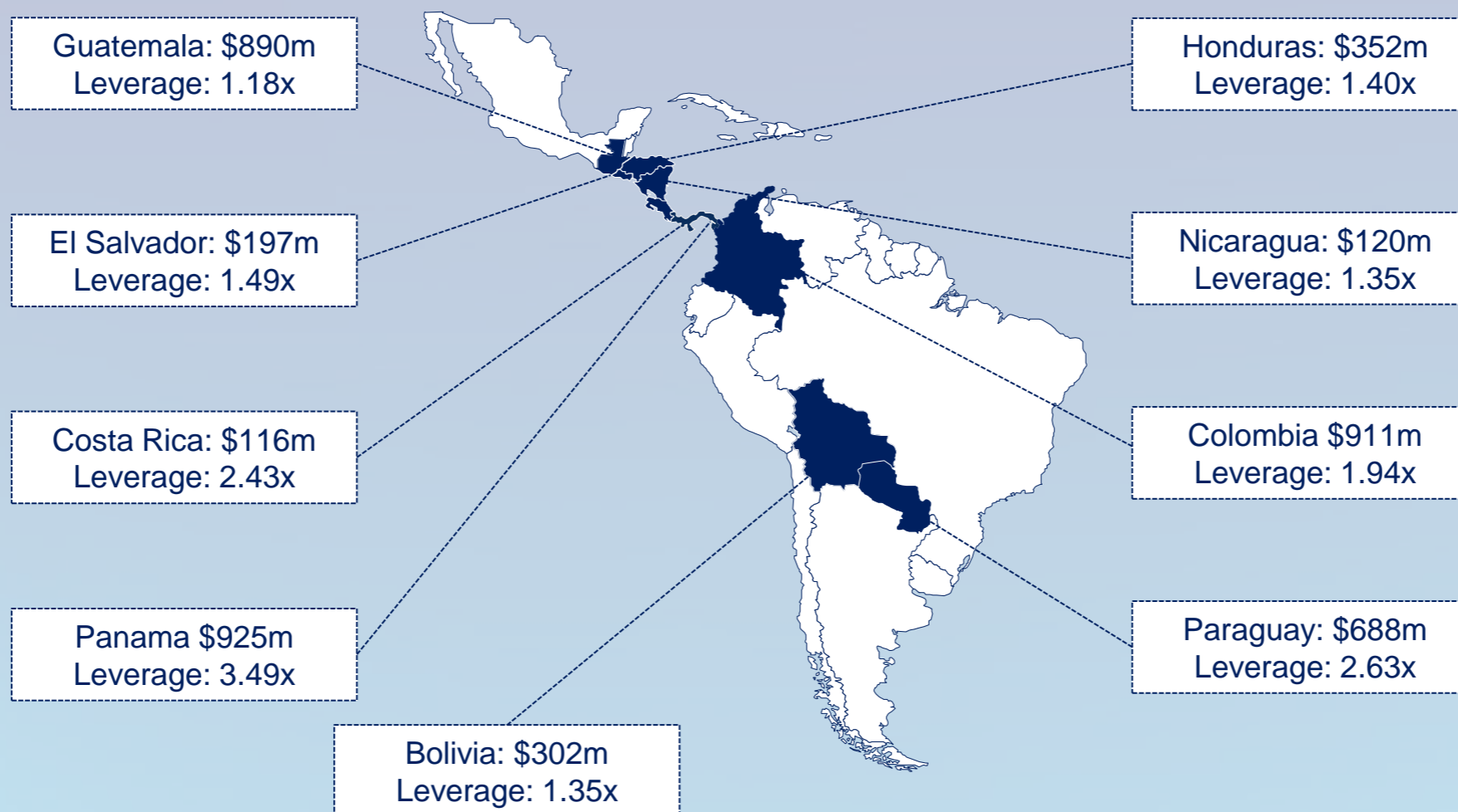


# Gross financial obligations\* by country



\* Financial obligations includes leases

# Net financial obligations\* by country



Source: Millicom

\*Net financial obligations includes leases and is a Non-IFRS measure. Please refer to the non-IFRS disclosures in this presentation for a description of non-IFRS measures. A reconciliation of non-IFRS measures to the nearest equivalent IFRS measures is available at [millicom.com/investors/reporting-center](http://millicom.com/investors/reporting-center).

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