Environmental Policy

2023

Health, Safety & Environment

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	Millicom International Cellular S.A.	**Classification**	Public
		Document Type	Policy
		Policy Owner	Erika Vergara Health, Safety & Environment Manager LATAM

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1 PURPOSE

Promote to all employees and suppliers of goods and services acting on behalf of Millicom/Tigo to:

- Implement water and energy saving plans.
- Use renewable energy sources on operations.
- Include environmental criteria in procurement management.
- Prevent and report environmental incidents.
- Look for opportunities to reuse, reduce and recycle waste.
- Execute greenhouse gas reduction plans.

2 SCOPE AND APPLICABILITY

This policy applies to each operation of Millicom / TIGO Latam and its affiliated companies, including business partners, contractors, and suppliers or third parties that engage in business on behalf of the company.

3 DEFINITIONS

Term	Definition
Environmental Impact	Change in the environment, whether beneficial or adverse, resulting in whole or in part from the environmental aspects of an organization.
Environmental Aspect	Element of an organization's activities, products or services that interacts or may interact with the environment.
Environment	Environment in which an organization operates, including air, water, land, natural resources, flora, fauna, humans, and their interrelationships
Life Cycle	Consecutive and interrelated stages of a product (or service) system, from the acquisition of raw materials or their generation from natural resources to final disposal.
Environmental Management System	Part of the management system used to manage environmental aspects, meet legal and other requirements, and address risks and opportunities

4 ROLES AND RESPONSBILITIES

Role	Responsibilities
Environmental Policy Manager	• Identify, evaluate, and control the environmental aspects and impacts associated with the life cycle of the activities we carry out. • Establish operational controls in order to minimize the impact of our processes on the environment.

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Role	Responsibilities
	• Sensitize and continuously train all the employees of the operations on environmental issues and encourage their participation. • Monitor the effectiveness of established controls • Establish environmental objectives and goals in accordance with the needs of the country (operation) that are measurable. Review at least once a year. • Ensure that all our activities are carried out within the parameters of sustainable development, maintaining control, and managing the environmental aspects that it produces, especially the most significant ones. • Ensure compliance with applicable environmental legal requirements in the countries where we operate. • Evaluate and investigate environmental incidents.
Managers/ Supervisors	• Ensure that all our activities are carried out in a manner that protects the environment, prevents pollution, and minimizes the environmental impact. • Identify and evaluate environmental aspects associate to the process. • Minimize as much as possible all the waste generated from the activities. • Propose initiatives focused on reducing the carbon footprint. • Report all environmental incidents.
Employees	• Comply with this policy and attend training related to environmental issues. • Report all environmental incidents. • Whenever possible reduce energy consumption by turning off lights or monitors and recycling waste etc.
Contractors	• Comply the guidelines establish on Policies for Health, Safety and Environment of TIGO. • Comply with legal requirements apply to the object of the contract. • Report any environmental incident derived from the tasks they perform for TIGO. • Properly dispose of all the waste generated in the activities carried out for TIGO. • Implement measures to reduce our environmental impact, especially in reducing our energy consumption, reducing and recycling our waste. • Comply with the MIC-GDL-HSE HSE management of contractors.

5   POLICY REQUIREMENTS

5.1   Environmental Policy Declaration

As we deliver on our digital lifestyle strategy and continue to invest in technology to support our growth, we impact the environment in a number of ways: through the consumption of electricity and fuel to run our network and

operations, electric and electronic waste (e-waste) that we generate as we update our network and promote the use of new generation devices to our customers.

• We are committed to identifying, managing and reducing our environmental impact.

• Looking for opportunities to improve our environmental performance.

• We consider climate-related risks and opportunities in our business strategy, risk analysis, network expansion, and business continuity management.

• All TIGO operations must ensure that appropriate resources are allocated to establish, implement, maintain and improve the Environmental Management System.

• All TIGO operations control the degree of exposure to environmental risks and promote high levels of responsible conduct throughout our value chain.

5.2   General Guidelines

5.2.1   The environment team must ensure compliance with all the criteria established in the legal requirements and proactively implement best practices on environmental aspects where legislation does not exist or is not exhaustive.

5.2.2   The environment team must work closely with senior management, key areas and all personnel to report our environmental performance to interested parties.

5.2.3   Network, utility, facility management, and fleet teams should look for opportunities to reduce electrical or fuel consumption, as well as implement alternative energy sources, such as solar power and hybrid battery solutions.

5.2.4   Network equipment must comply with:

5.2.4.1   Implement energy efficiency plan: consumption of energy and fuel to operate our network represents a significant proportion of the costs of administration and maintenance of sites and of our carbon footprint. Each operation will review network modernization, shifting to more energy-efficient technologies, co-location with other operators, and similar initiatives to reduce our energy consumption.

5.2.4.2   Business Continuity Management: The operations teams must implement a business continuity plans to ensure operation during extreme weather events and mitigation action plans where necessary to implement them.

5.2.4.3   Participate in pollution risk assessment and emergency response: and integrate an environmental risk assessment into existing risk procedures that consider at a minimum fuel spills, soil and water contamination. An emergency response plan for fuel spills and soil and water contamination will be implemented.

5.2.4.4   Operation and Maintenance: our network maintenance service providers must take the necessary precautions to prevent spills and soil contamination and ensure that waste is reused or recycled whenever possible.

5.2.4.5 Site Planning and Management: As we expand our operations and build new sites, environmental impacts, such as any impact on biodiversity, must be considered; it must comply with all environmental laws and associated permits in each country of operation and mitigate any type of environmental contamination when required. When new sites also require access construction (such as a road), we will follow the same approach. Request our suppliers for site selection and infrastructure management to manage these permits.

5.2.4.6 Manage waste from electrical and electronic equipment in a sustainable way: look for opportunities for the reuse of electric and electronic equipment within our network and supply chain. If this is not possible, the department will be supported by the Occupational Safety and Environment, Asset Control and Supply Chain teams to manage and dispose of obsolete equipment through waste sales processes.

5.2.4.7 Electromagnetic Fields: As part of site planning and siting, Tigo engages with local communities and citizens to keep information related to radiofrequency electromagnetic fields available. The network teams work closely with the Occupational and Environmental Safety and Communications Teams to ensure engagement with the communities.

5.2.5 Purchasing and logistics teams must comply with:

5.2.5.1 **Supply chain risk management:** all buyers must require suppliers and contractors to accept the commitments established in the MIC-POL-HSE Health, Safety and Environment Policy for Contractors and the MIC- GDL-HSE Contractor HSE management as a mandatory addendum to the purchase agreement. Buyers are responsible for maintaining records by the supplier if suppliers refuse to acknowledge the policies.

If it´s necessary, the procurement team will carry out supplier evaluations and due diligence in collaboration with the environmental responsible.

5.2.5.2 **Responsible management of electronic waste:** all warehouse managers and purchasing teams handle and dispose of electronic waste responsibly through authorized managers, as defined in the operational control of electronic waste.

5.2.5.3 **Electromagnetic fields:** radiofrequency equipment's purchased are required to comply about the international safety limits established for the industry by the International Commission for Non-Ionizing Radiation Protection - ICNIRP and any more stringent local requirements.

6 EXCEPTIONS

Any exceptions to this policy must be requested and approved in advance through the standard exception management process. Any exceptions that are subsequently approved are considered a violation of the policy.

7 ENFORCEMENT

Employees who violate this Policy may be subject to disciplinary or legal action, including termination. Every person is obligated to report any suspected violation of this policy to their immediate supervisor or to the person in charge of environmental management of each Operation. Contractors who violate this Policy may be subject to sanctions, penalties, even termination of the contract and must hold Tigo harmless and free from liability if they fail to comply

with this policy. Every person is obligated to report any suspected violation of this policy to their immediate supervisor or to the person in charge of environmental management of each Operation OR report anonymously through the ethics line.

8 POLICY COMPLIANCE

The monitoring of this policy will be carried out as follows:

• Management review.

• Internal and external audits of ISO 14001: 2015.

• Environmental Management Indicators.

9 DOCUMENT REVIEW

Reviewed by	Role	Date
Kevin OBrien	Regional Security & Crisis Management	13-APR-2023

10 REVISION HISTORY

Version	Description	Author	Date
1.0	• Creation of this document	Corporate responsibility	01-NOV-2016
2.0	Creation of the document • Change in the structure of the document • Roles and responsibilities • General guidelines • Policy statement.	Erika Vergara	09-AUG-2022
3.0	• Mention Health, Safety and Environment Policy for Contractors. • The purpose of reducing greenhouse gas emissions is included.	Erika Vergara Environmental Team Latam	30-MAR-2023

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11 REFERENCES

11.1 Documents

Document	Description
ISO 14001: 2015	Defines the environmental Management guidelines
MIC-GDL-HSE HSE Contractor Management	Defines the environmental management guidelines for contractors.
MIC-POL-HSE Contractor Health, Safety and Environment Policy.	Defines the environmental guidelines for contractors.

11.2 Controls

Control	Description
ELC.ENV.CO.1 Electronic Waste Management Plan	Each operation has a Management Plan (covering local processes for collecting obsolete network equipment and other electronic waste from sites, separate electronic waste from scrap and carry out the sale of electronic waste to certified electrical and electronic waste buyers. The Management Plan has to be documented and aligned with the Group's Responsible Management Guidelines for Electronic Waste. Each operation provides a quarterly report to the Group's e-waste team, providing progress updates in alignment with plan guidelines and processes.
ELC.ENV.CO.1.1 Screening of Electronic waste suppliers	All operations are set out in the Millicom Group's Responsible Management of Electrical and Electronic Waste (e-waste) Program and sell e-waste only to suppliers certified by the Group's e-waste team. The list of selected suppliers can be found on Ariba (the Group's purchasing tool) or requested from the Group's e-waste team. All local e-waste suppliers to whom an operation wishes to sell e-waste are reviewed and vetted by the Global E-waste Team before contractual commitments are made. For each sale, the weight and monetary value of the sales are appropriately recorded. Total annual weight and value of sales are reported by Supply Chain Managers on Enablon, as part of the annual corporate responsibility reporting process.
ELC.ENV.CO.2 Energy Consumption Reduction Plan	There is a local plan to reduce energy consumption. It covers: 1) Networks 2)Fleet 3)Offices, data centers and other buildings with high energy consumption. Total annual energy and fuel consumption of:

	1) Networks 2)Fleet 3)Offices, data centers and other high consumption buildings.
ELC.ENV.CO.3 Assessment and Management of Environmental Risks	An environmental risk assessment is performed and reviewed annually for all business activities, including emergency response and Business Continuity Management (BCM)
ELC.ENV.CO.4 Preparation of environmental accident and incident reports	All accidents and incidents related to the environment are reported to the Health, Occupational Safety and Environment departments.
ELC.ENV.CO.5 Environmental Training	An education, training and awareness program is implemented in line with the needs identified based on their function.
ELC.ENV.CO.6 Waste Management	There are documented processes and procedures to manage the waste generated by the different business operations (offices, stores, warehouses and sites) to encourage the reduction, reuse, recycling and elimination of waste. This includes paper, cardboard, wood, plastics, metals, oils, and minerals.

11.3   Risks

Risk	Description
Environmental Risk	Certain business activities may cause damage or destruction to the natural environment that surrounds it, which could give rise to fines, penalties, damage to reputation.